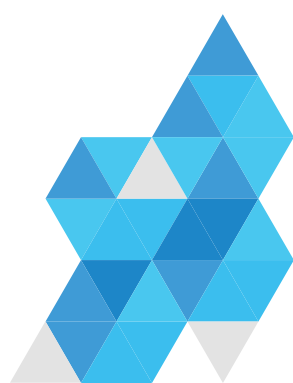


PANDUAN PENGGUNAAN APLIKASI **MESTIKA MOBILE**

V 2.1

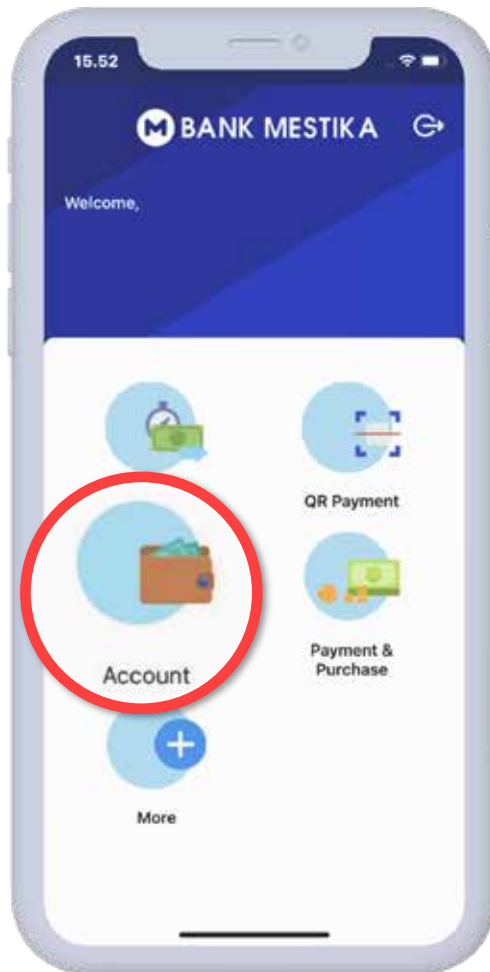


DAFTAR ISI

I.	CARA CEK REKENING PADA MESTIKA MOBILE	1
II.	PANDUAN MENU “TRANSFER” PADA MESTIKA MOBILE	
a.	Transfer antar Rekening Bank Mestika (InHouse Transfer)	2
b.	Transfer antar Rekening Bank Lain (Domestic Transfer).....	5
c.	Transfer Virtual Account (VA)	9
d.	Registrasi BI-Fast Proxy	13
e.	BI-Fast Proxy Maintenance	17
III.	PANDUAN MENU “PAYMENT & PURCHASE” PADA MESTIKA MOBILE	
a.	Bill Payment (Pembayaran Tagihan)	22
b.	Purchase (Pembelian)	27
IV.	PANDUAN MENU “MORE” PADA MESTIKA MOBILE	31

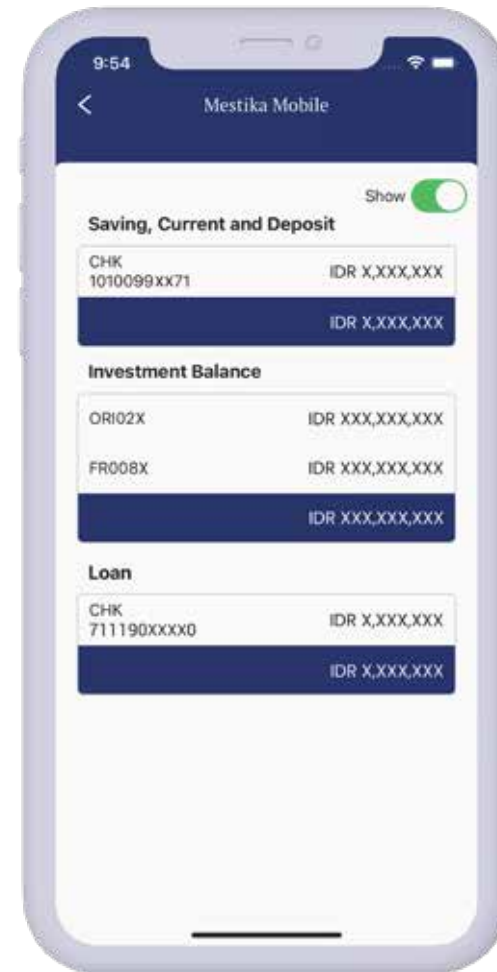
I. CARA CEK REKENING PADA MESTIKA MOBILE

1



Pada halaman beranda pilih menu **“Account”**

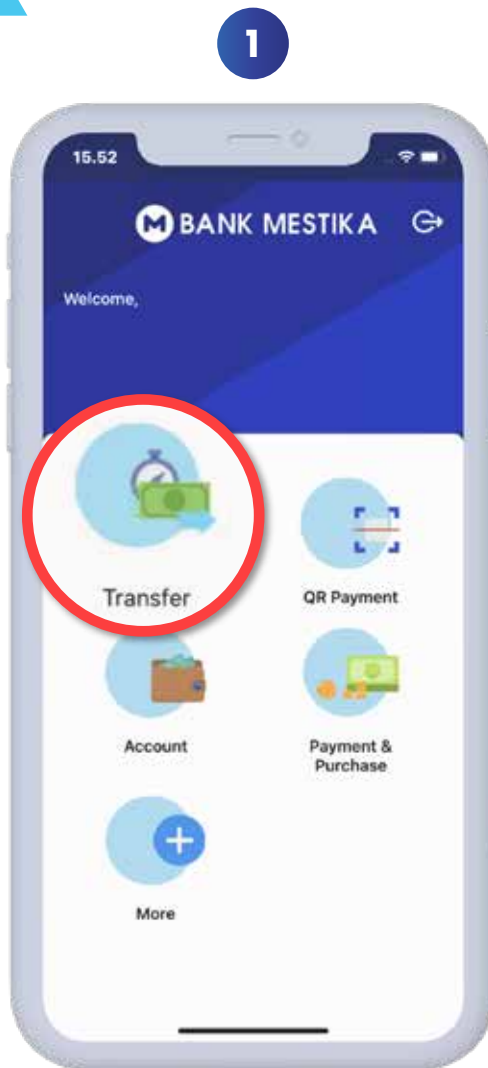
2



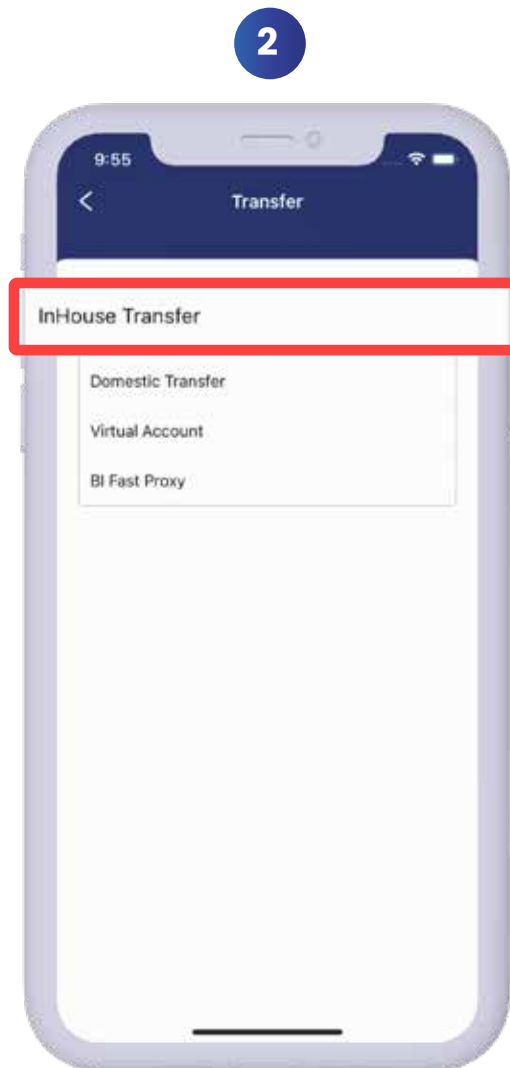
Anda dapat melihat **seluruh informasi rekening** yang Anda miliki

II. PANDUAN MENU "TRANSFER" PADA MESTIKA MOBILE

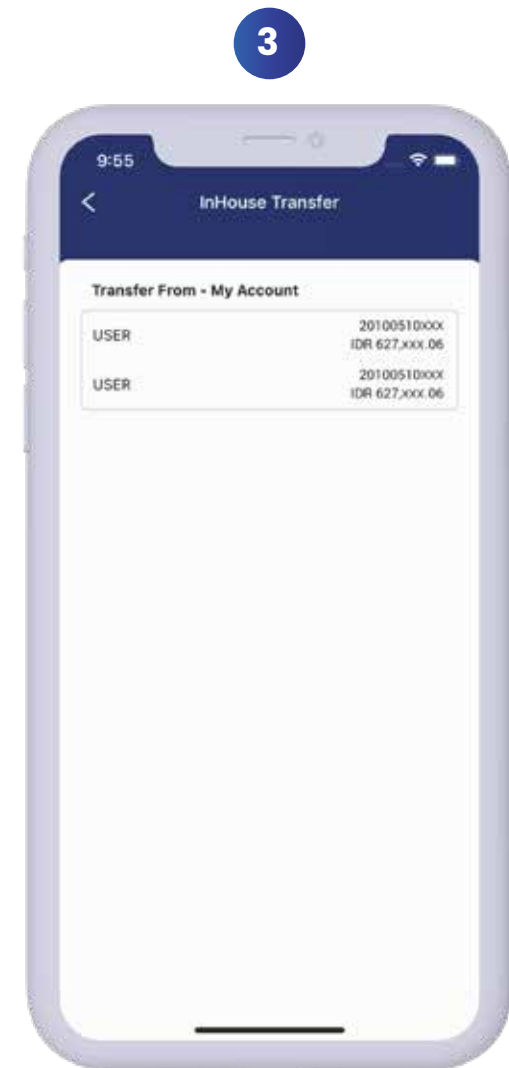
a) Transfer antar Rekening Bank Mestika (InHouse Transfer)



Pada halaman beranda,
pilih menu **"Transfer"**

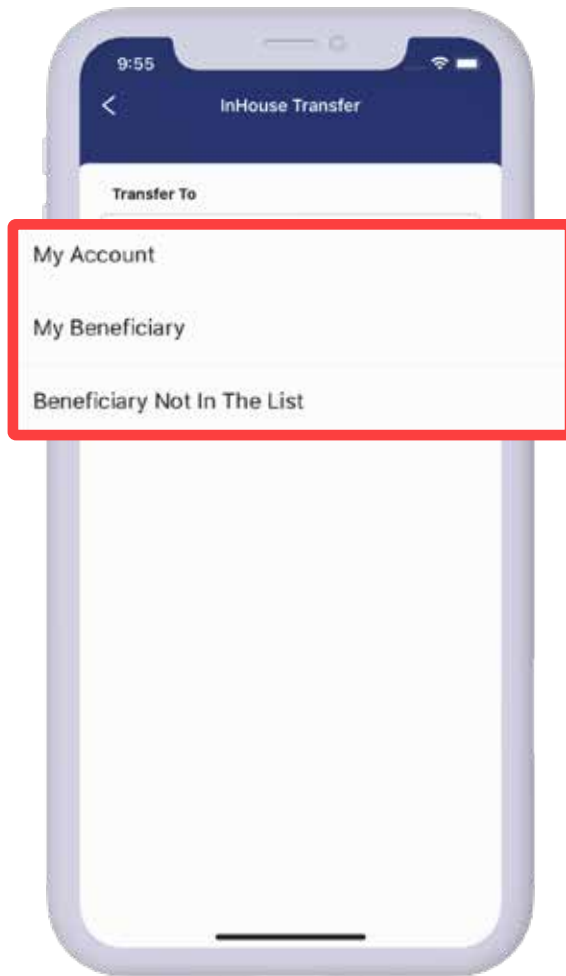


Pilih menu
"InHouse Transfer"



Pilih rekening sumber
dana

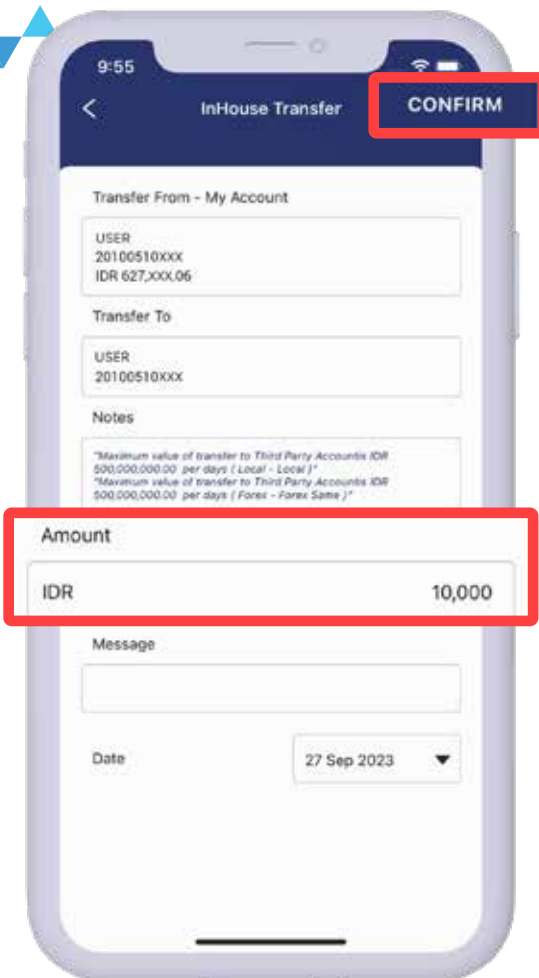
4



Pilih tujuan transfer yang diinginkan:

- **My Account** (transfer ke rekening Bank Mestika lainnya yang Anda miliki)
- **My Beneficiary** (transfer ke sesama rekening Bank Mestika yang telah disimpan)
- **Beneficiary Not in The List**
(transfer ke sesama rekening Bank Mestika yang belum pernah disimpan). Centang kolom "Save to Beneficiary List" untuk menyimpan nomor rekening tujuan transfer

5



9:55

InHouse Transfer

CONFIRM

Transfer From - My Account

USER
20100510XXX
IDR 627,XXX,06

Transfer To

USER
20100510XXX

Notes

"Maximum value of transfer to Third Party Accounts IDR 500,000,000.00 per days (Local - Local)"
"Maximum value of transfer to Third Party Accounts IDR 500,000,000.00 per days (Forex - Forex Same)"

Amount

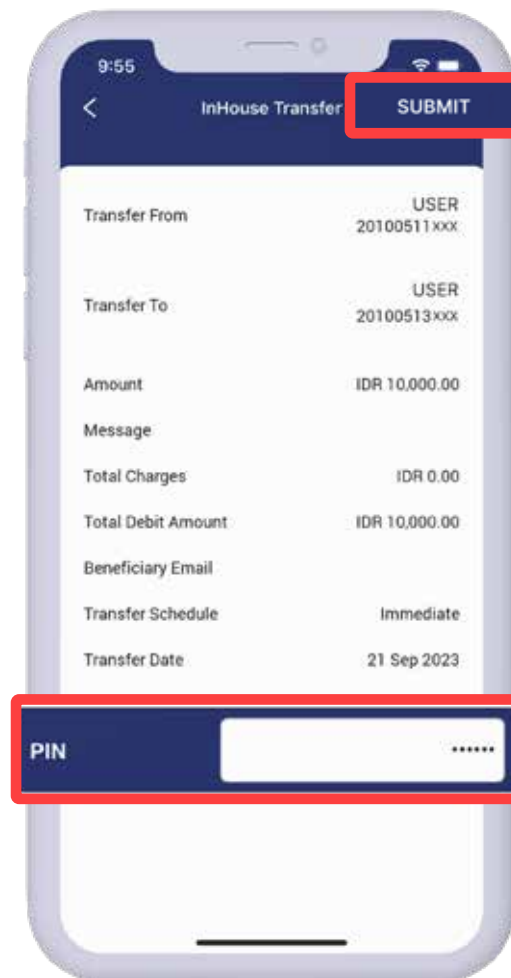
IDR 10,000

Message

Date 27 Sep 2023

Masukkan nominal transaksi pada bagian **"Amount"** dan klik **"Confirm"**

6



9:55

InHouse Transfer

SUBMIT

Transfer From

USER
20100511XXX

Transfer To

USER
20100513XXX

Amount

IDR 10,000.00

Message

Total Charges

IDR 0.00

Total Debit Amount

IDR 10,000.00

Beneficiary Email

Transfer Schedule

Immediate

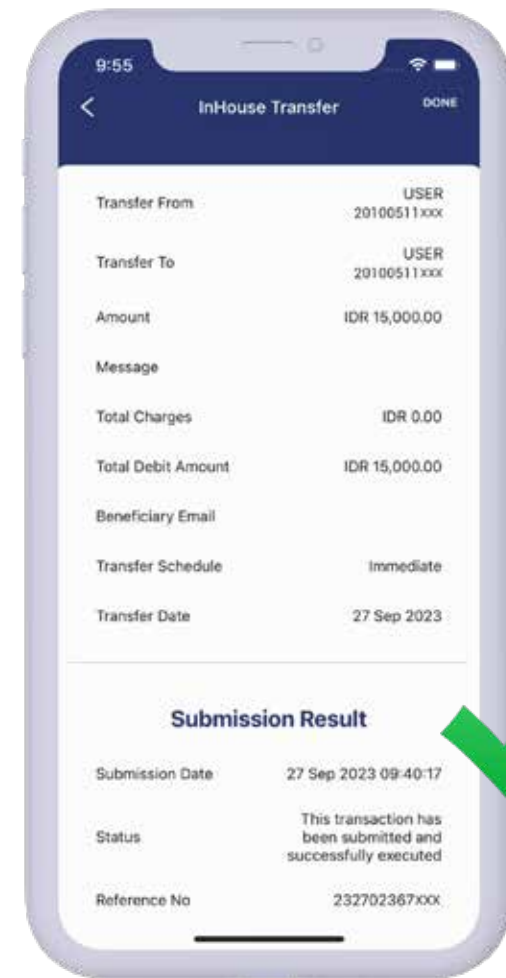
Transfer Date

21 Sep 2023

PIN *****

Silahkan masukkan **PIN Transaksi** dan klik **"Submit"**

7



9:55

InHouse Transfer

DONE

Transfer From

USER
20100511XXX

Transfer To

USER
20100511XXX

Amount

IDR 15,000.00

Message

Total Charges

IDR 0.00

Total Debit Amount

IDR 15,000.00

Beneficiary Email

Transfer Schedule

Immediate

Transfer Date

27 Sep 2023

Submission Result

Submission Date

27 Sep 2023 09:40:17

Status

This transaction has been submitted and successfully executed

Reference No

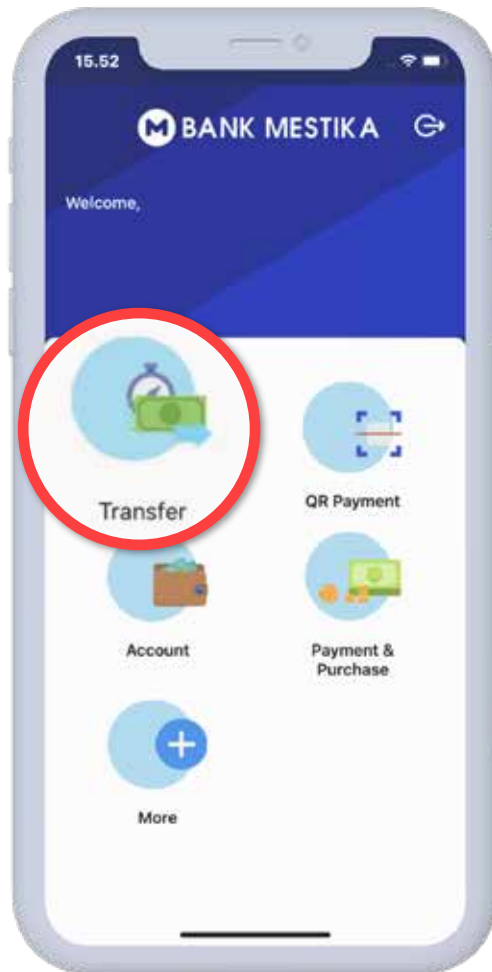
232702367XXX

Transaksi Anda telah berhasil

II. PANDUAN “TRANSFER” PADA MESTIKA MOBILE

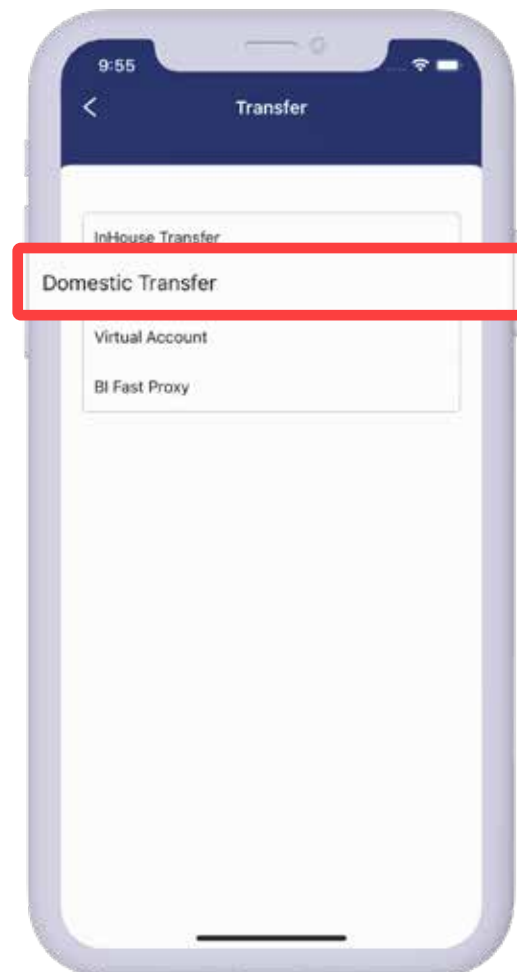
b) Transfer antar Rekening Bank lain (Domestic Transfer)

1

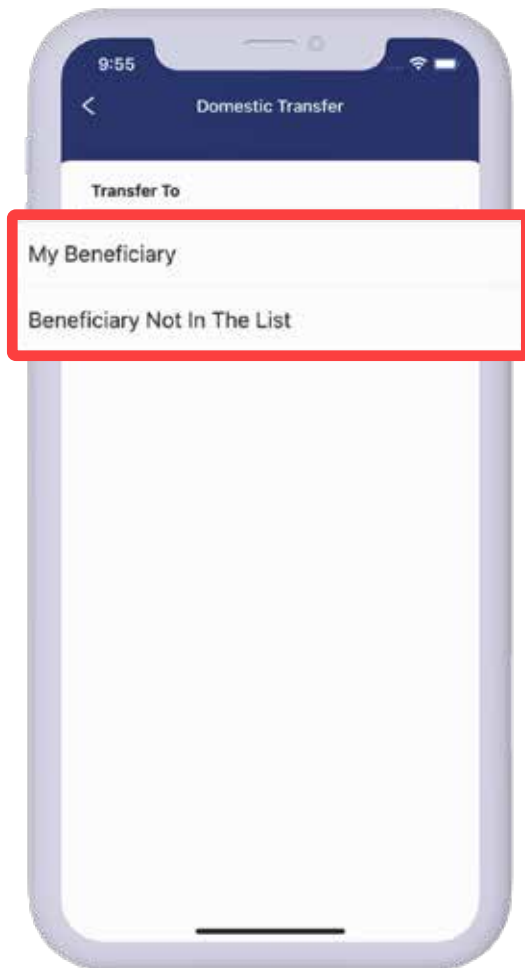


Pada halaman beranda pilih menu
“Transfer”

2

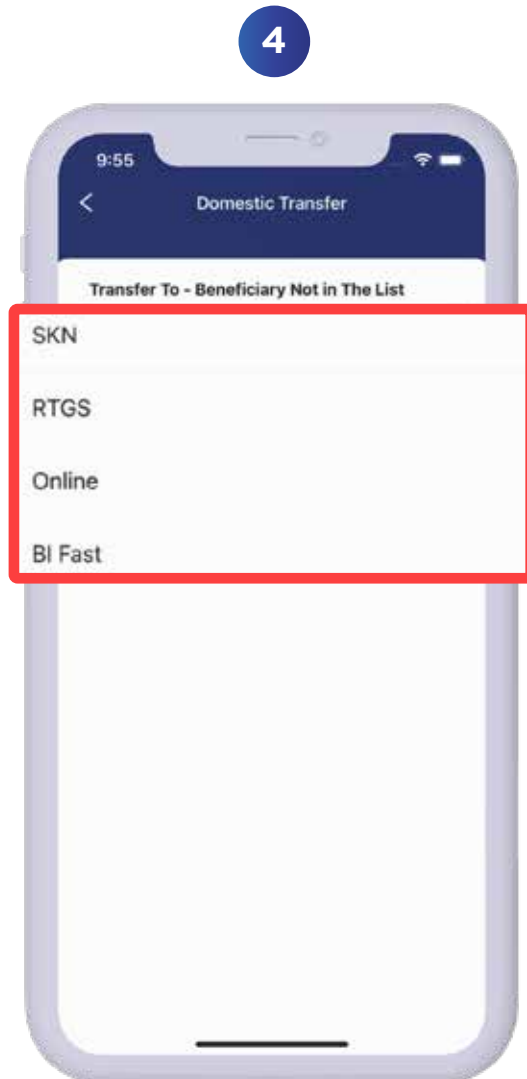


Pilih menu **“Domestic Transfer”**

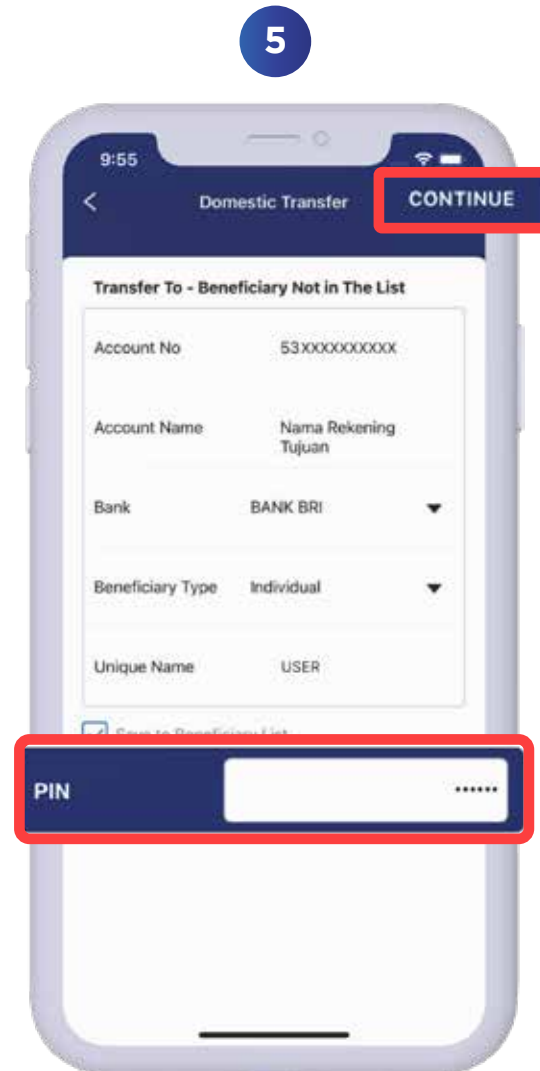
3


Pilih tujuan transfer yang diinginkan :

- **My Beneficiary** (transfer ke rekening Bank lain yang telah tersimpan)
- **Beneficiary Not in The List** (transfer ke Rekening Bank lain yang belum pernah disimpan).

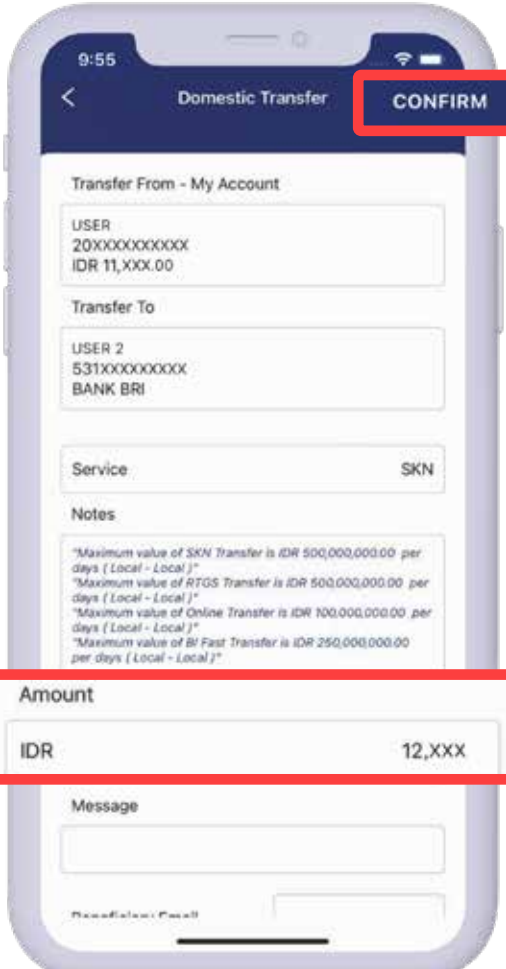


Pilih layanan transfer yang diinginkan



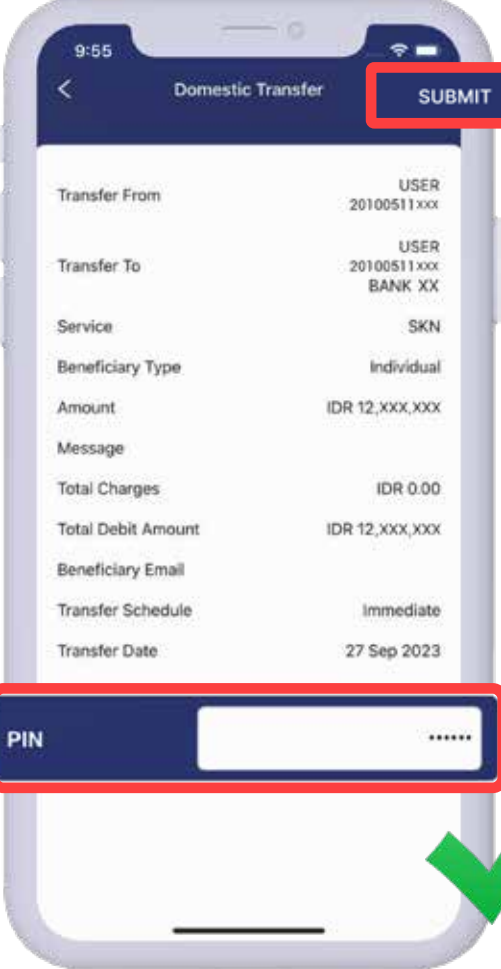
Lengkapi **"Account Number"**, **"Account Name"**, **"Bank"**, **"Beneficiary Type"**, **"Unique Name"** dan centang kolom **"Save to Beneficiary List"** agar rekening tujuan tersimpan pada list **"My Beneficiary"**. Masukkan **PIN Transaksi** dan klik **"Continue"**

6



Masukkan nominal transaksi yang diinginkan pada bagian **"Amount"** dan klik **"Confirm"**

7

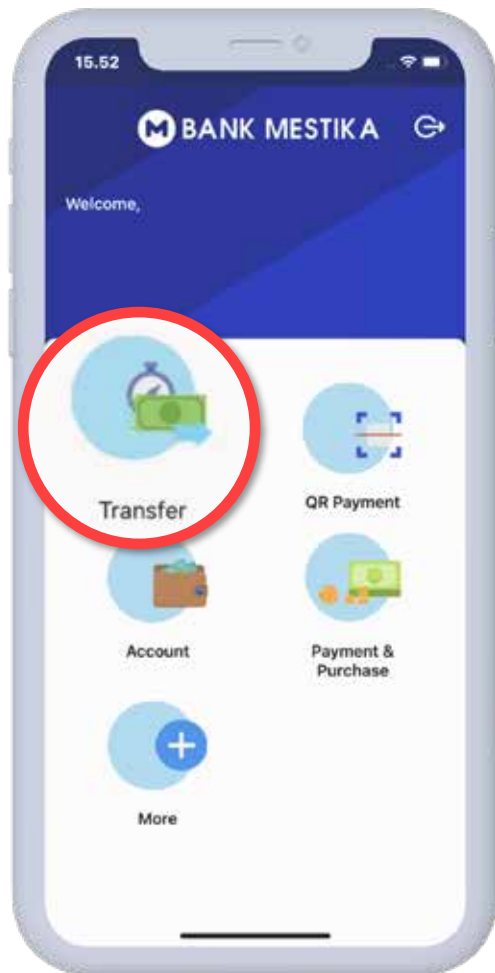


Silakan masukkan **PIN Transaksi**, klik **"Submit"** dan transaksi Anda telah berhasil

II. PANDUAN “TRANSFER” PADA MESTIKA MOBILE

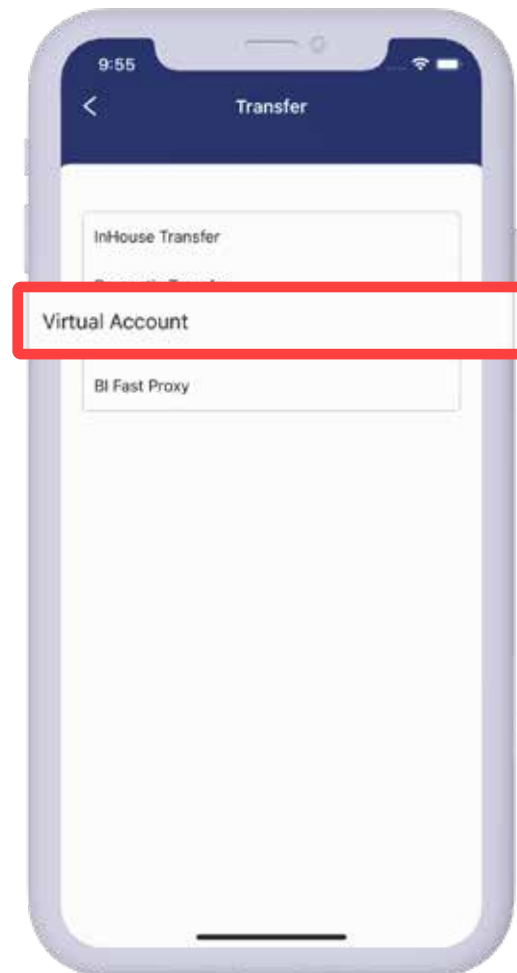
c) Transfer Virtual Account (VA)

1

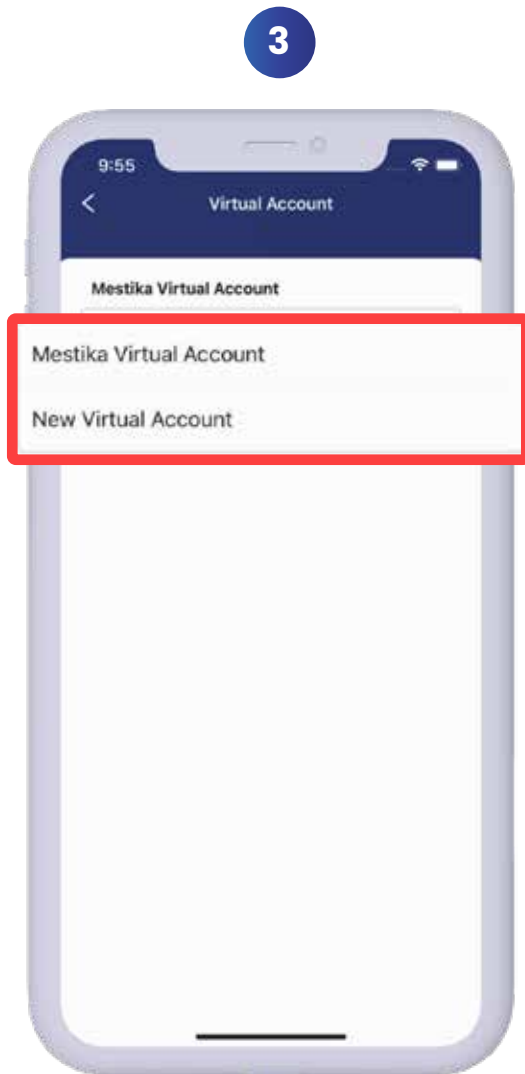


Pada halaman beranda pilih menu
“Transfer”

2



Pilih menu **“Virtual Account”**



Pilih antara:

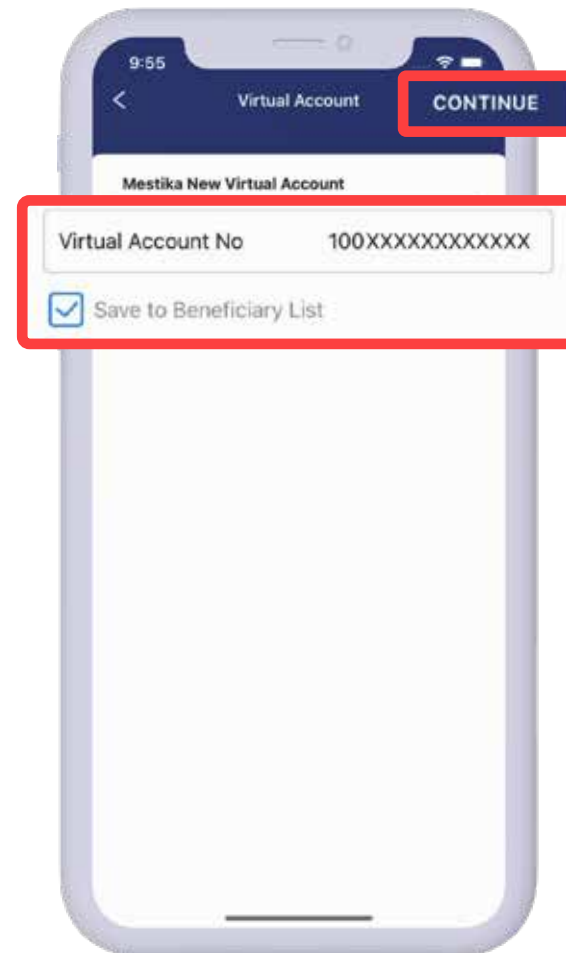
- **Mestika Virtual Account** (transfer ke rekening Virtual Account Bank Mestika yang sebelumnya telah disimpan)
- **New Virtual Account** (transfer ke rekening Virtual Account Bank Mestika yang belum pernah disimpan)

4

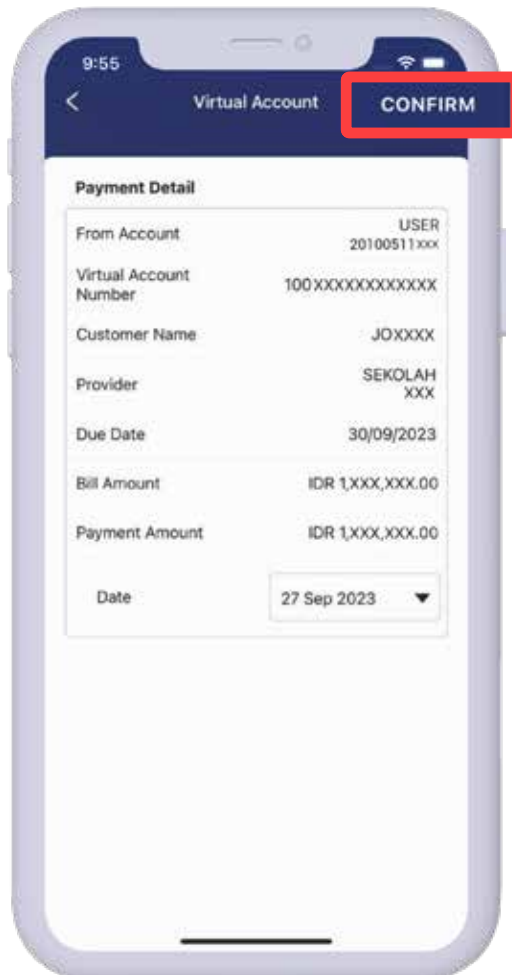


Pilih rekening sumber dana

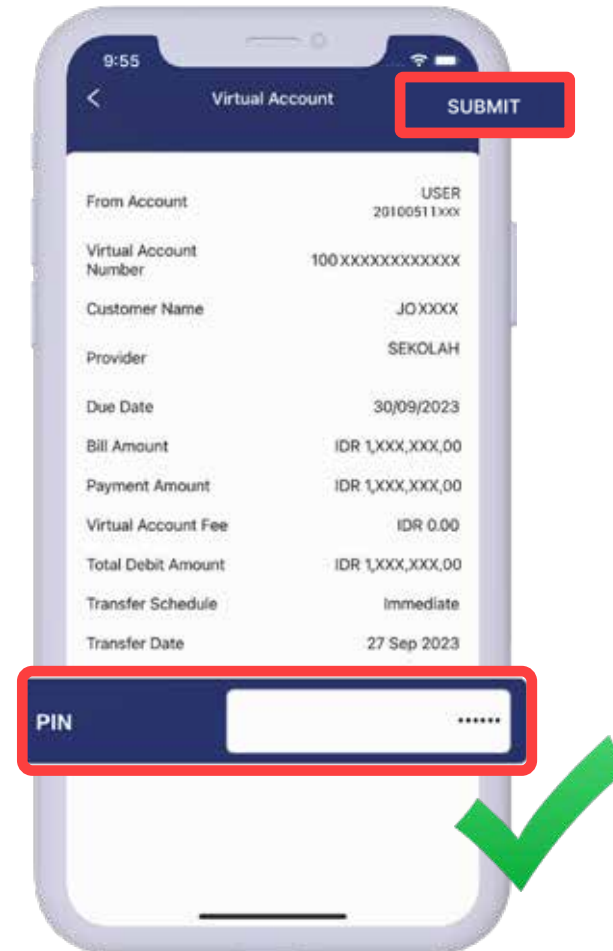
5



Masukkan **“Nomor Rekening Virtual Account”**, centang kolom **“Save to Beneficiary List”** dan klik **“Continue”**

6


Klik **"Confirm"**

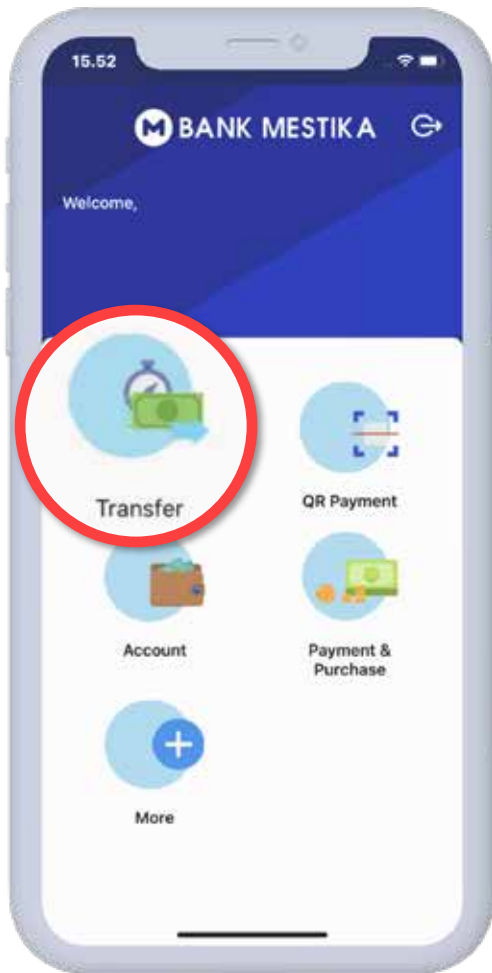
7


Masukkan **PIN Transaksi**, klik **"Submit"** dan transaksi Anda telah berhasil

II. PANDUAN “TRANSFER” PADA MESTIKA MOBILE

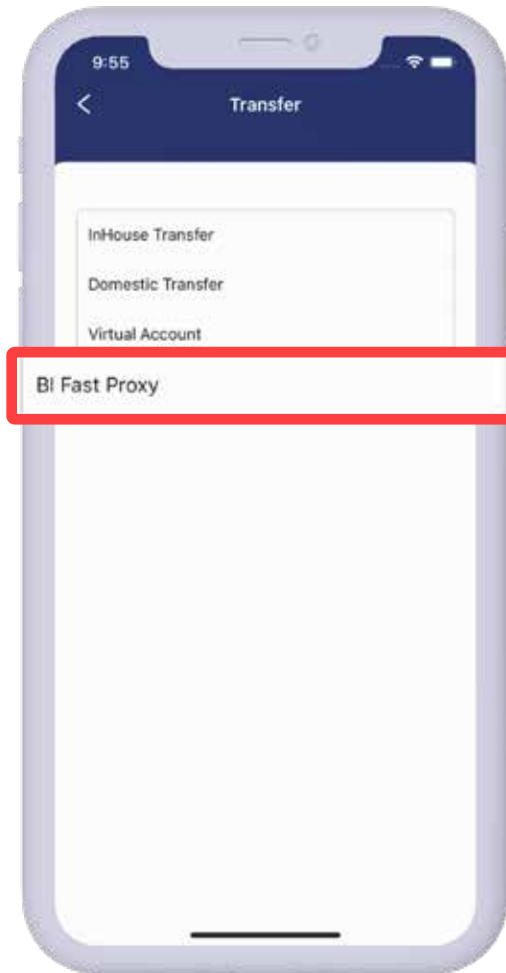
d) Registrasi BI-Fast Proxy

1



Pada halaman beranda pilih menu
“Transfer”

2



Pilih menu **“BI Fast Proxy”**

3



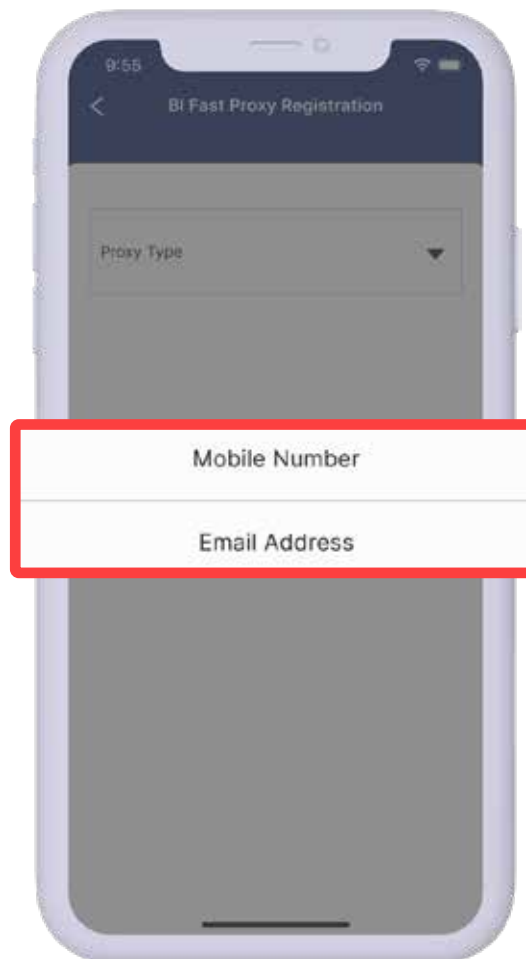
Pilih menu **“BI Fast
Proxy Registration”**

4



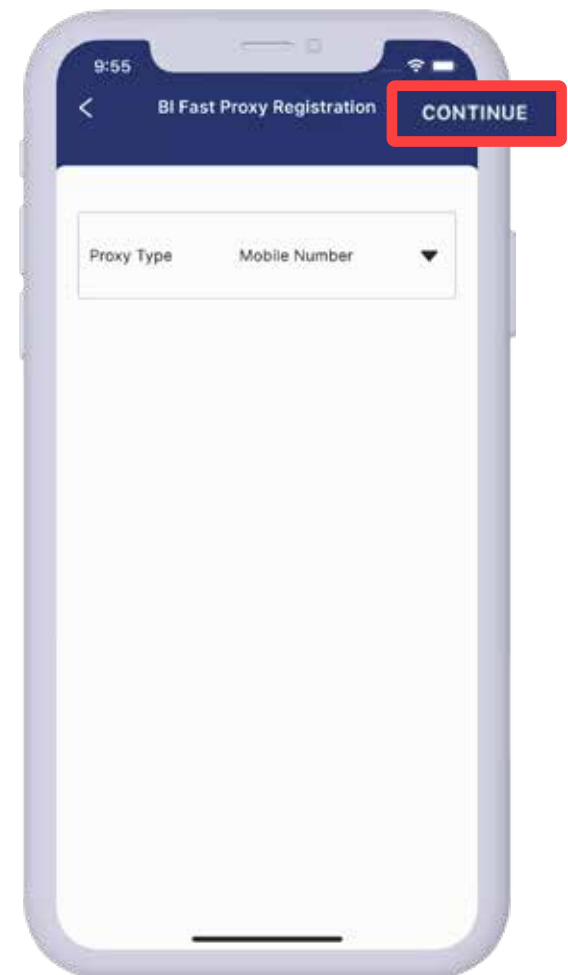
Klik **"Proxy Type"**

5

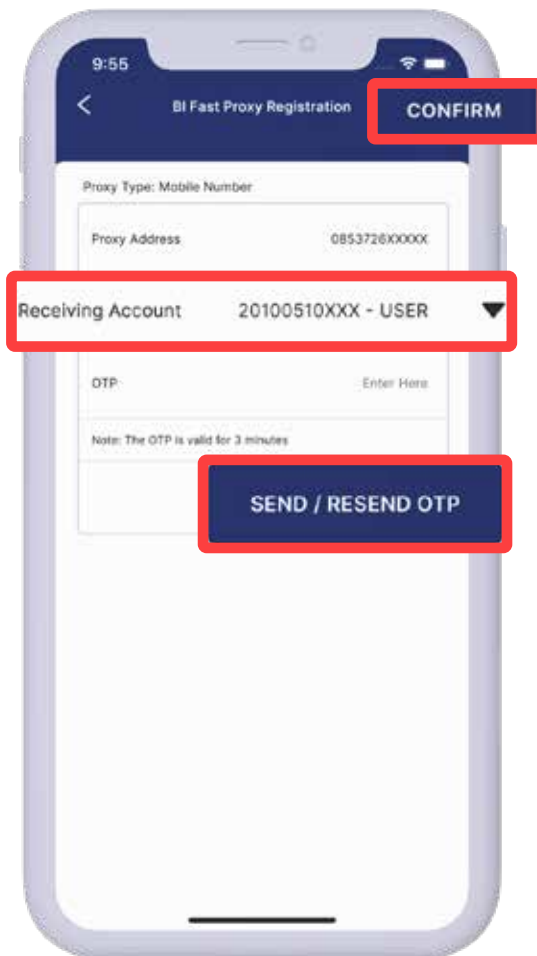


Anda dapat memilih ingin menggunakan
"Nomor Handphone" atau
"Alamat Email"

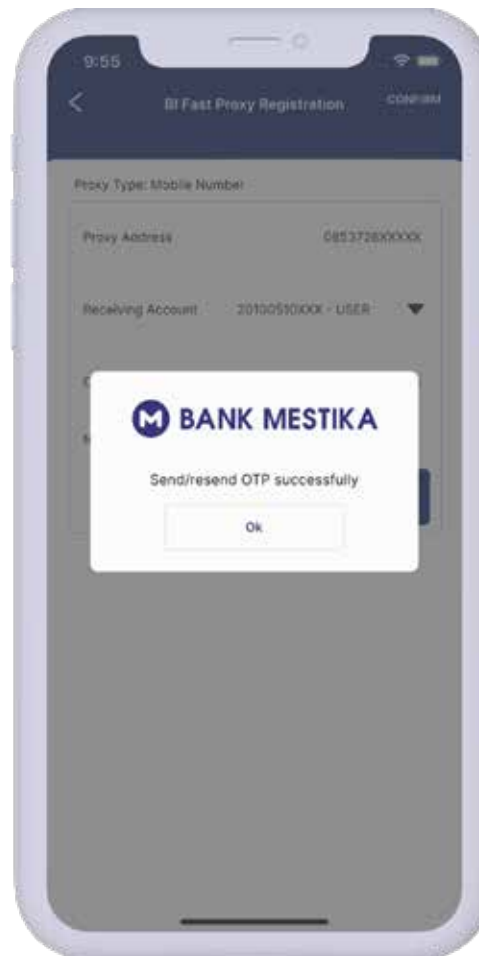
6



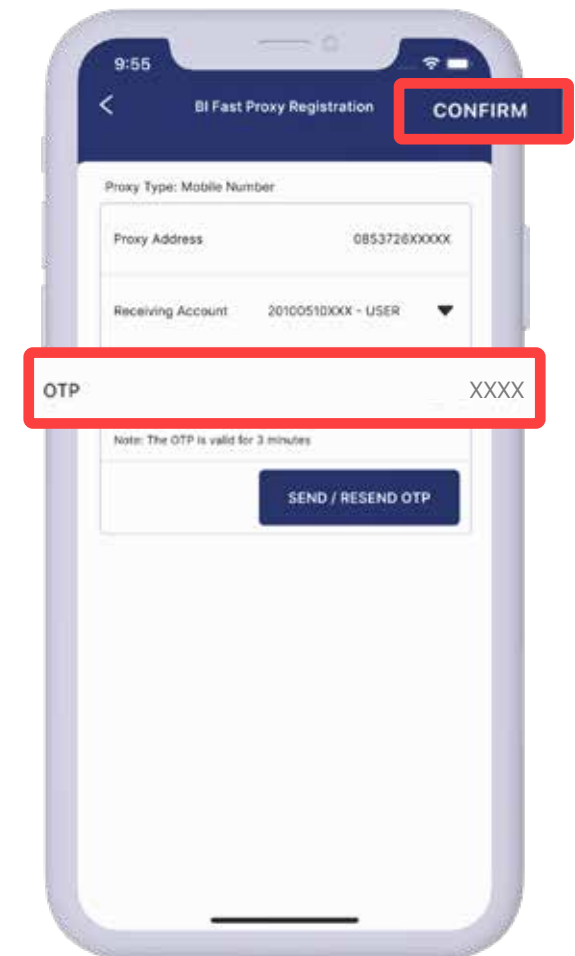
Klik **"Continue"**

7


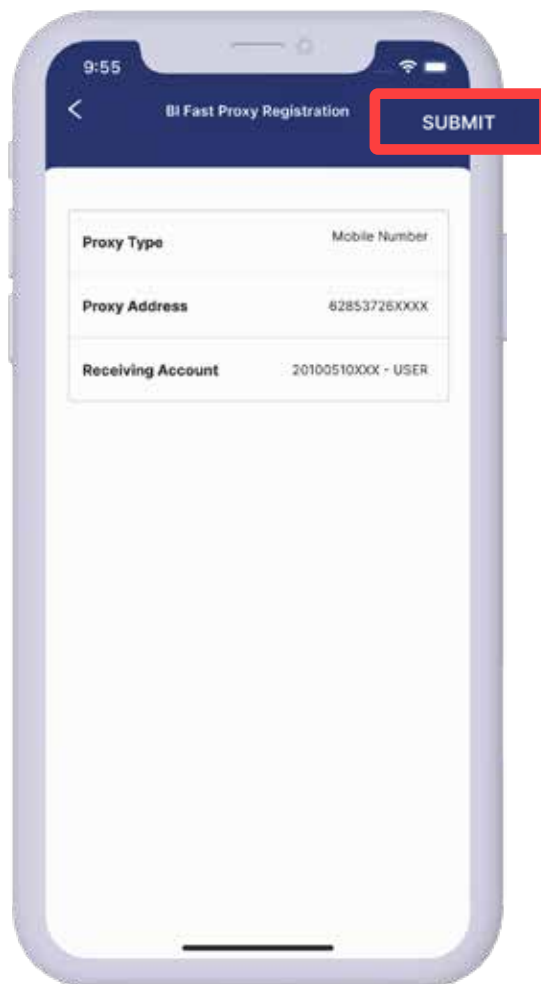
Isi **“Proxy Address”** dengan nomor handphone atau alamat email Anda, pilih rekening penerima pada **“Receiving Account”** dan klik **“Send/Resend OTP”**, kemudian klik **“Confirm”**

8


Notifikasi kode OTP telah berhasil dikirimkan

9


Masukkan kode OTP, kemudian klik **“Confirm”**

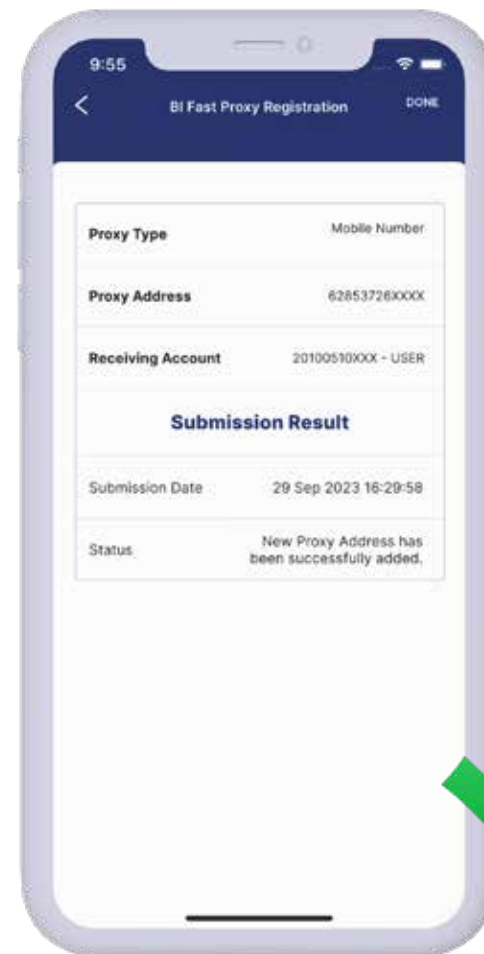
10


9:55

< BI Fast Proxy Registration **SUBMIT**

Proxy Type	Mobile Number
Proxy Address	62853726XXXX
Receiving Account	20100510XXX - USER

Klik **"Submit"**

11


9:55

< BI Fast Proxy Registration DONE

Proxy Type	Mobile Number
Proxy Address	62853726XXXX
Receiving Account	20100510XXX - USER

Submission Result

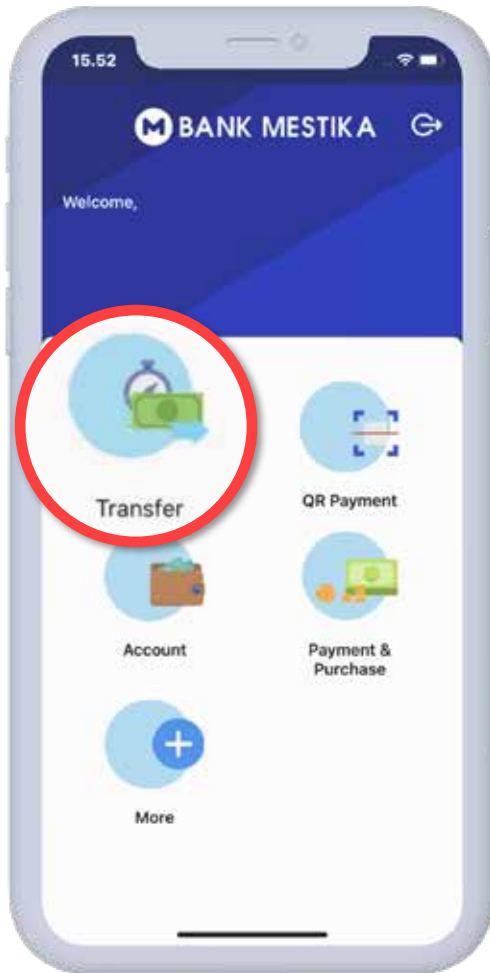
Submission Date	29 Sep 2023 16:29:58
Status	New Proxy Address has been successfully added.

Registrasi Proxy Address
Anda telah berhasil

II. PANDUAN “TRANSFER” PADA MESTIKA MOBILE

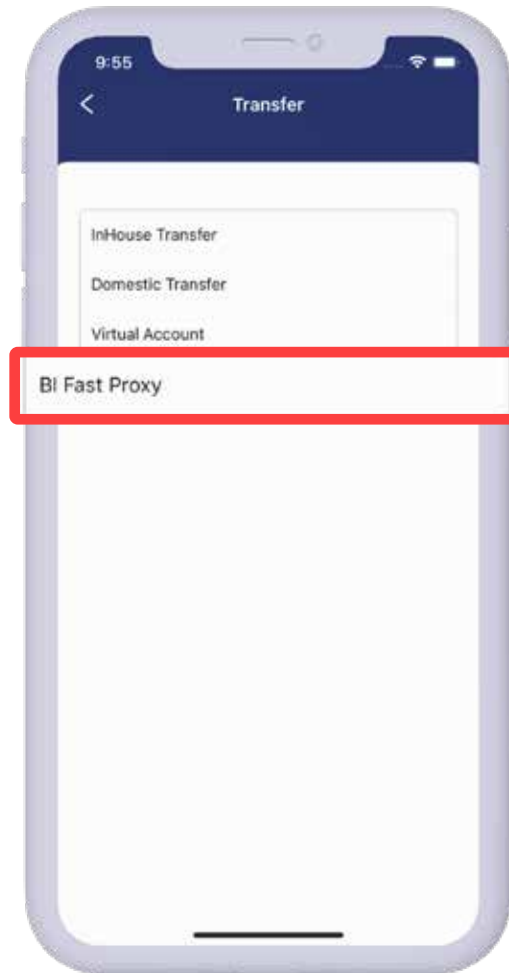
e) BI-Fast Proxy Maintenance

1



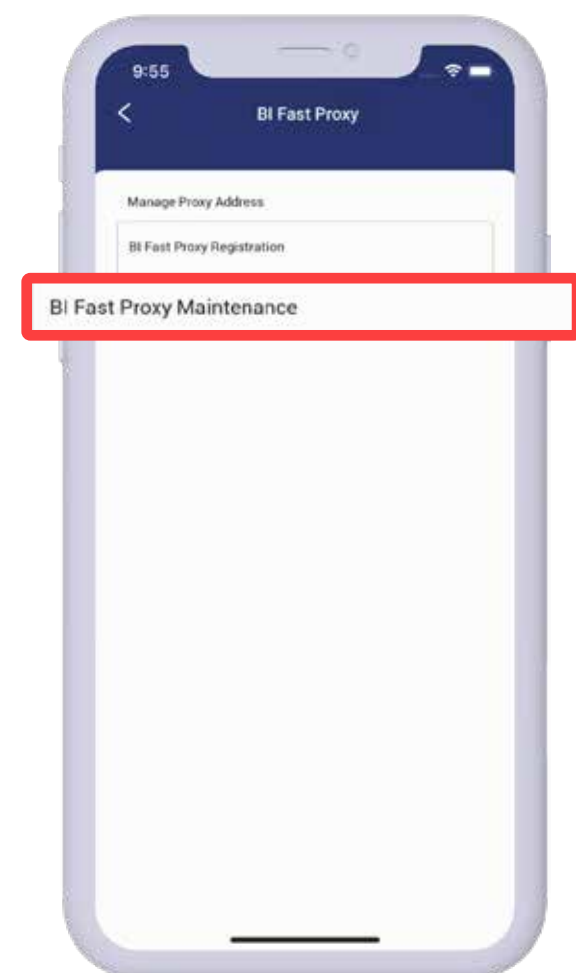
Pada halaman beranda pilih menu
“Transfer”

2

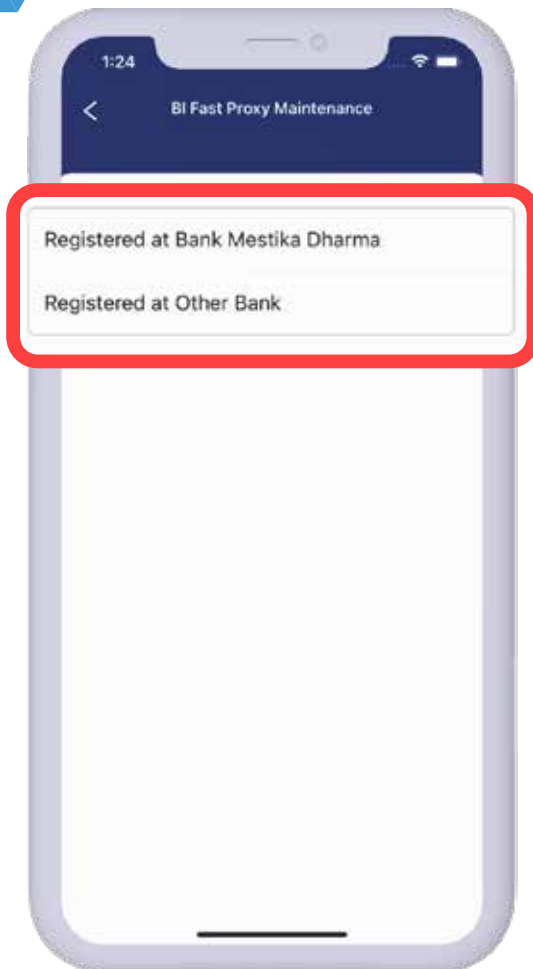


Pilih menu **“BI Fast Proxy”**

3



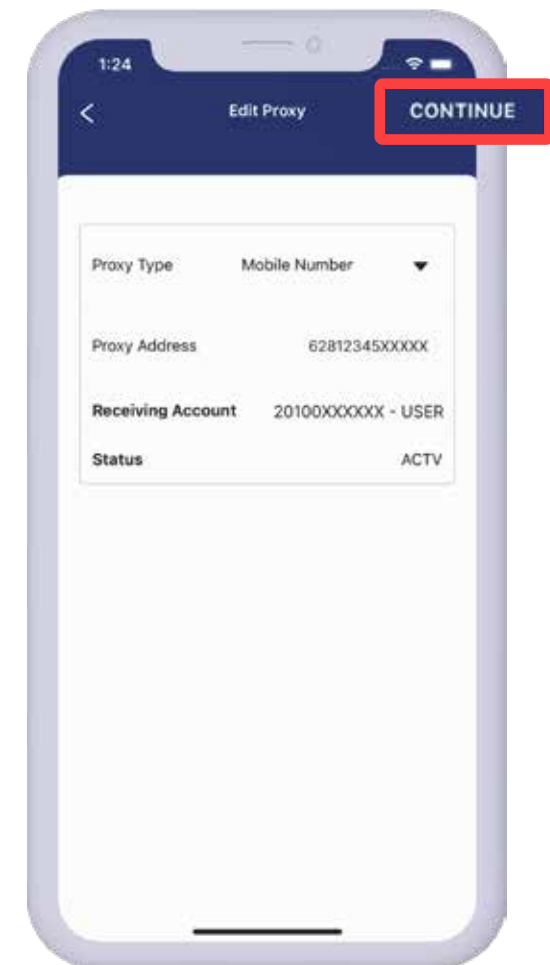
Pilih menu **“BI Fast
Proxy Maintenance”**

4


- **Registered at Bank Mestika Dharma** (daftar informasi Proxy Address yang terdaftar pada Bank Mestika)
- **Registered at Other Bank** (daftar informasi Proxy Address yang terdaftar pada Bank lain)

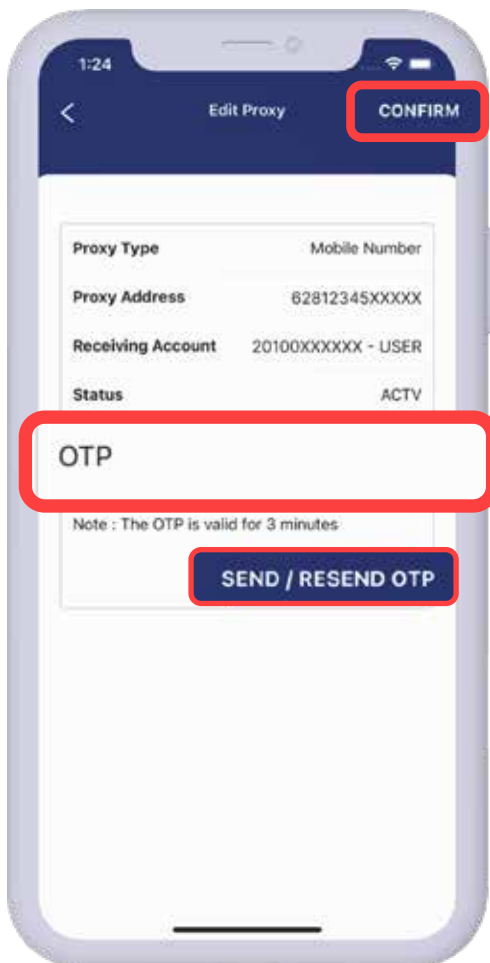
5


1. Registered at Bank Mestika Dharma
 - a. Edit untuk mengubah informasi Proxy Address
 - b. Change Status untuk mengubah status Proxy Address

6


Edit proxy untuk mengubah **Proxy Type atau Proxy Address** yang digunakan, kemudian klik **"Continue"**

7



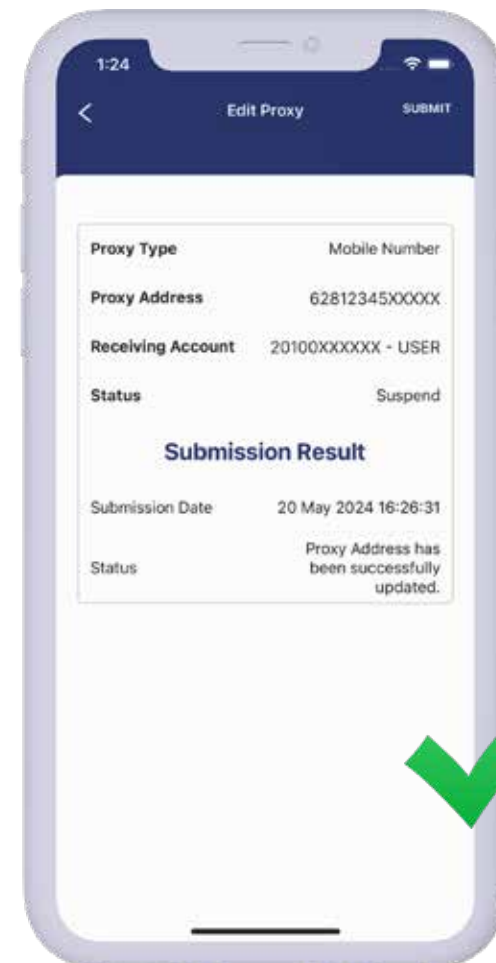
Klik **"Send/Resend OTP"**,
masukkan **kode OTP** dan klik
"Confirm"

8



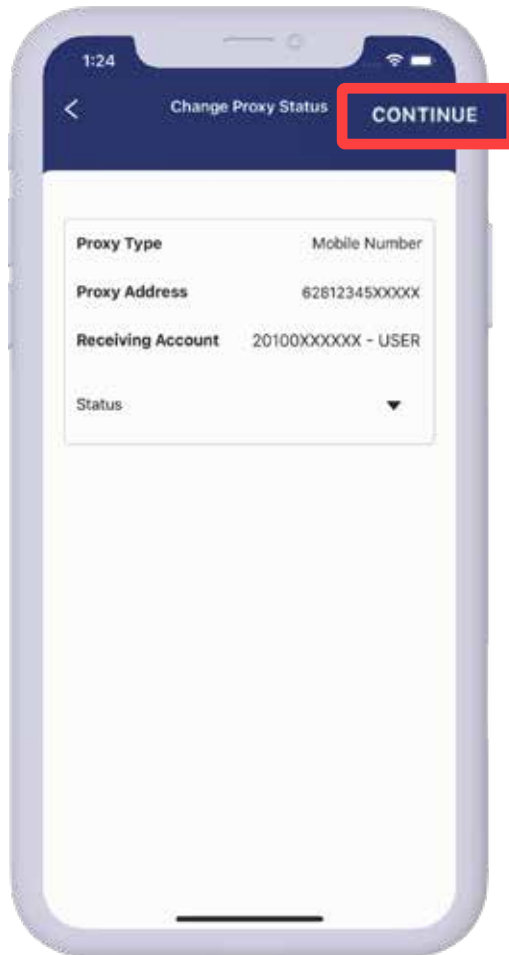
Masukkan PIN Transaksi Anda,
kemudian klik **"Submit"**

9



Informasi Proxy Address telah
berhasil diubah

10

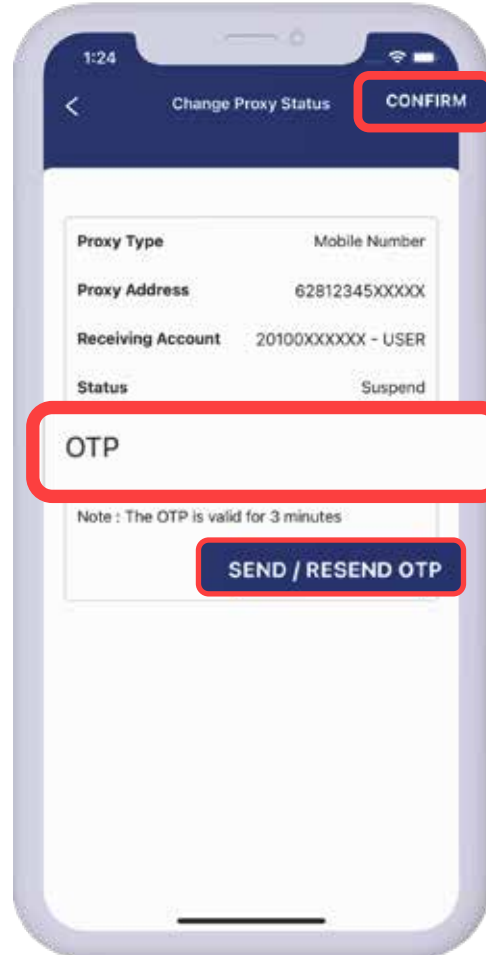


Change Proxy Status untuk mengubah status menjadi:

- Active (untuk mengaktifkan proxy)
- Deactive (untuk menghapus proxy)
- Suspend (untuk memberhentikan proxy)

Kemudian klik **"Continue"**

11



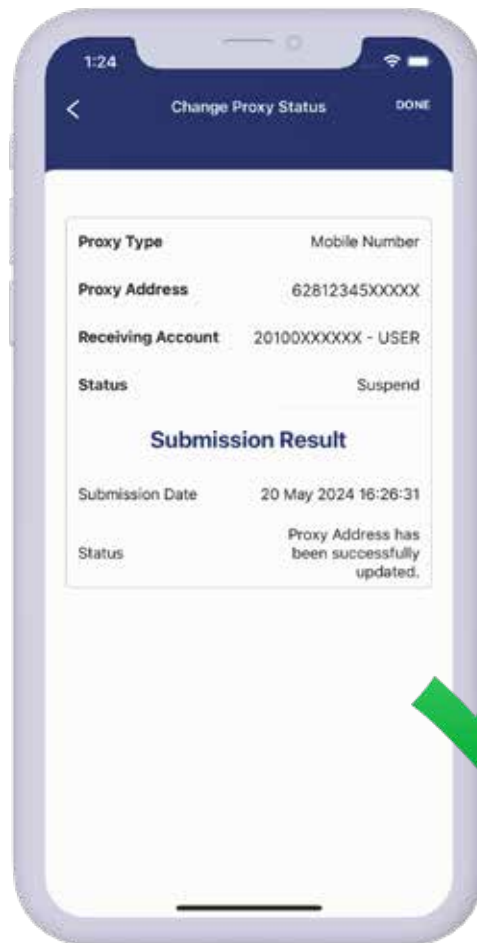
Klik **"Send/Resend OTP"** dan masukkan kode ke bagian **OTP**, kemudian klik **"Confirm"**

12



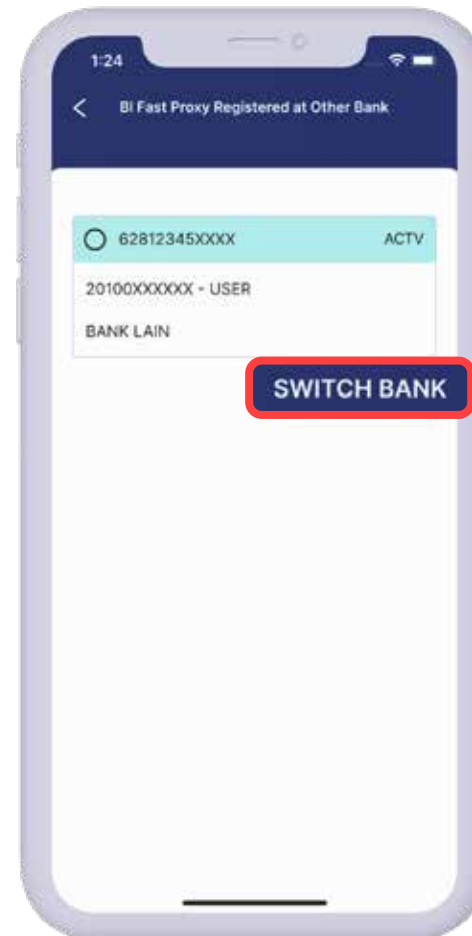
Masukkan PIN Transaksi Anda, kemudian klik **"Submit"**

13



Status Proxy Address telah berhasil diubah.

14



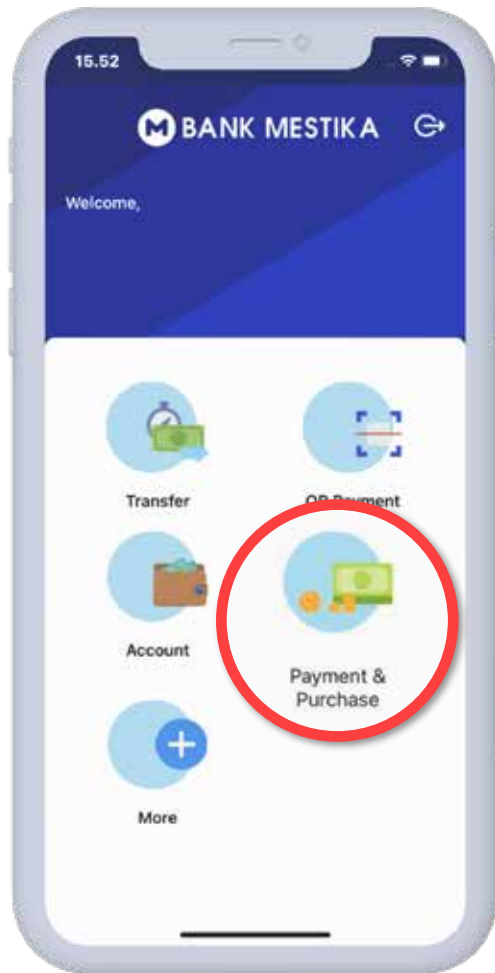
2. Registered at Other Bank

Klik **"Switch Bank"** untuk mengkonversi Proxy Address dari Bank lain ke Bank Mestika

III. PANDUAN MENU “PAYMENT & PURCHASE” PADA MESTIKA MOBILE

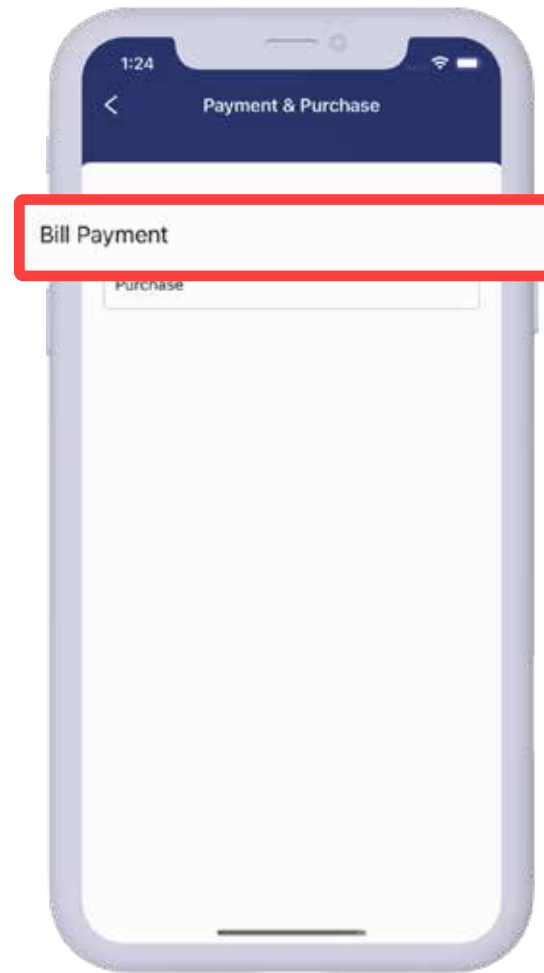
a) Bill Payment (Pembayaran Tagihan)

1

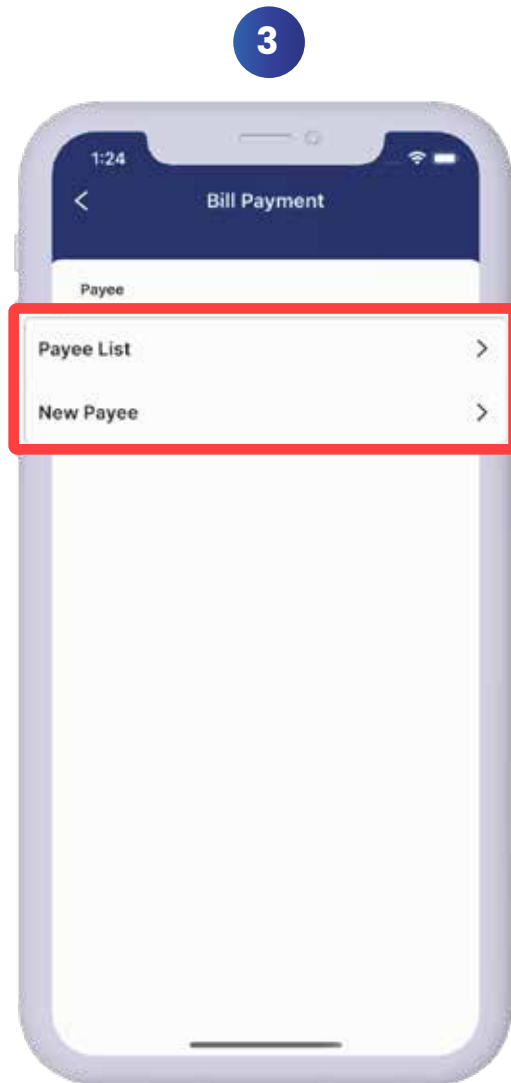


Pada halaman beranda pilih menu
“Payment & Purchase”

2

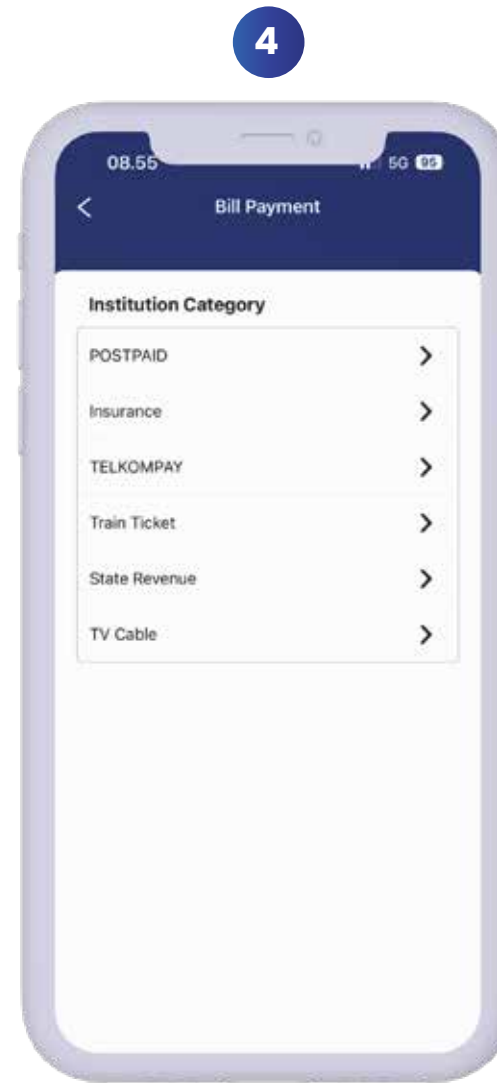


Pilih menu **“Bill Payment”**



Klik :

- **Payee List** (pembayaran nomor tagihan ke tujuan yang telah disimpan)
- **New Payee** (pembayaran nomor tagihan ke tujuan yang belum disimpan)



Pilih **"Biller"**

5



Setelah Anda memilih fitur pembayaran yang Anda inginkan

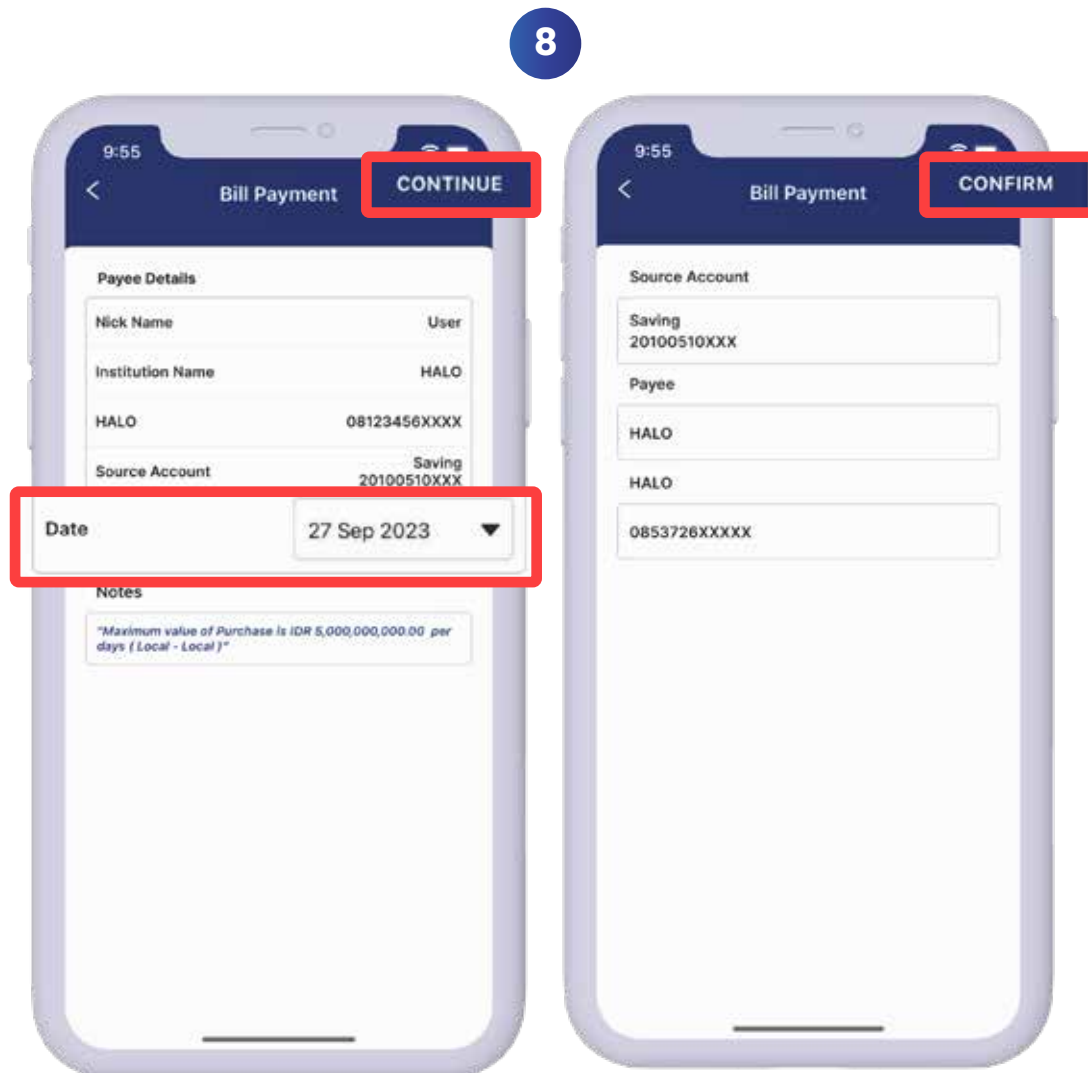
6



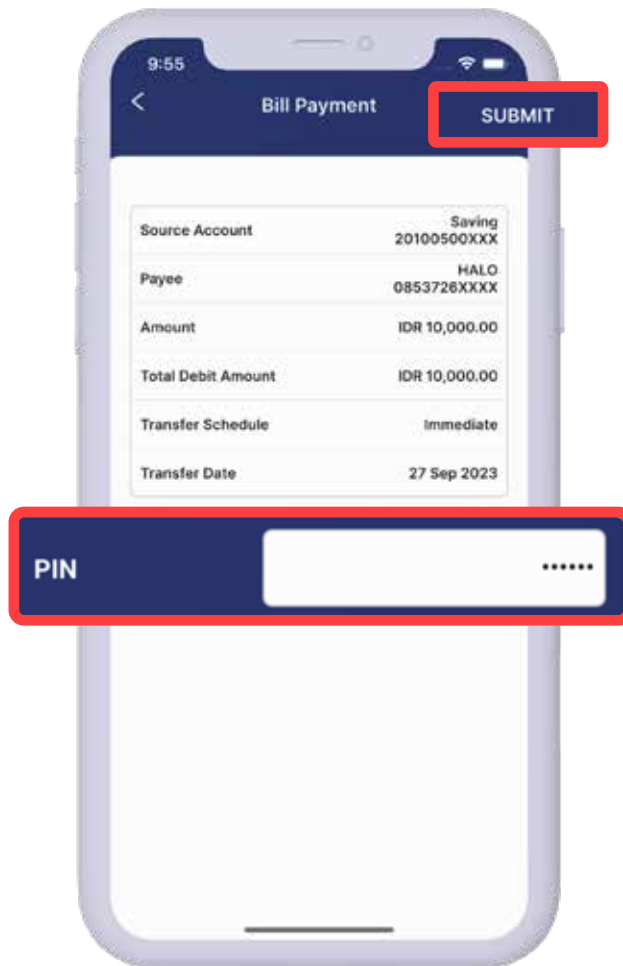
Lengkapi Nickname, nomor tagihan, dan centang kolom **“Save to Payee List”** untuk menyimpan. Masukkan **PIN Transaksi** dan klik **“Continue”**



Pilih rekening sumber dana



Klik **"Date"** untuk memilih tanggal pembayaran tagihan dan klik **"Continue"**. Jika detail transaksi telah sesuai, klik **"Confirm"**

9


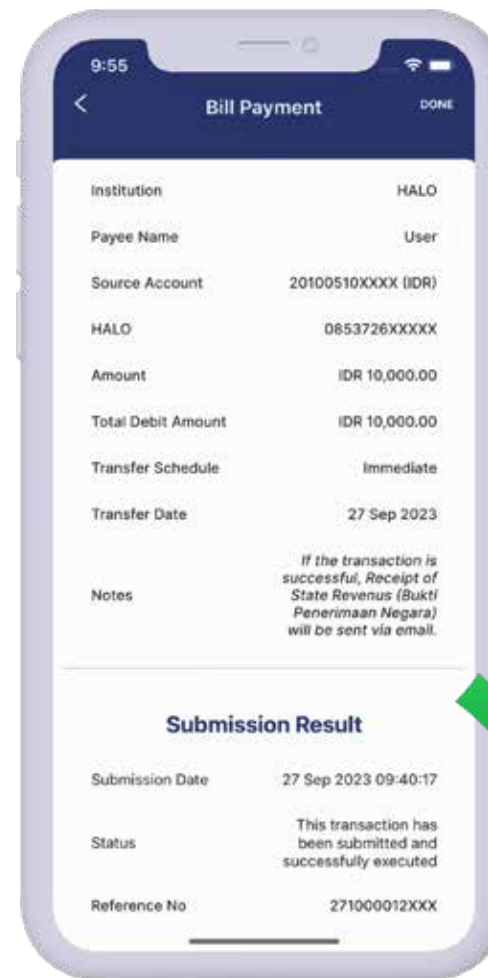
9:55

< Bill Payment SUBMIT

Source Account	Saving 20100500XXX
Payee	HALO 0853726XXXX
Amount	IDR 10,000.00
Total Debit Amount	IDR 10,000.00
Transfer Schedule	Immediate
Transfer Date	27 Sep 2023

PIN

Masukkan **PIN Transaksi**,
lalu klik **"Submit"**

10


9:55

< Bill Payment DONE

Institution	HALO
Payee Name	User
Source Account	20100510XXXX (IDR)
HALO	0853726XXXX
Amount	IDR 10,000.00
Total Debit Amount	IDR 10,000.00
Transfer Schedule	Immediate
Transfer Date	27 Sep 2023

Notes
If the transaction is successful, Receipt of State Revenues (Bukti Penerimaan Negara) will be sent via email.

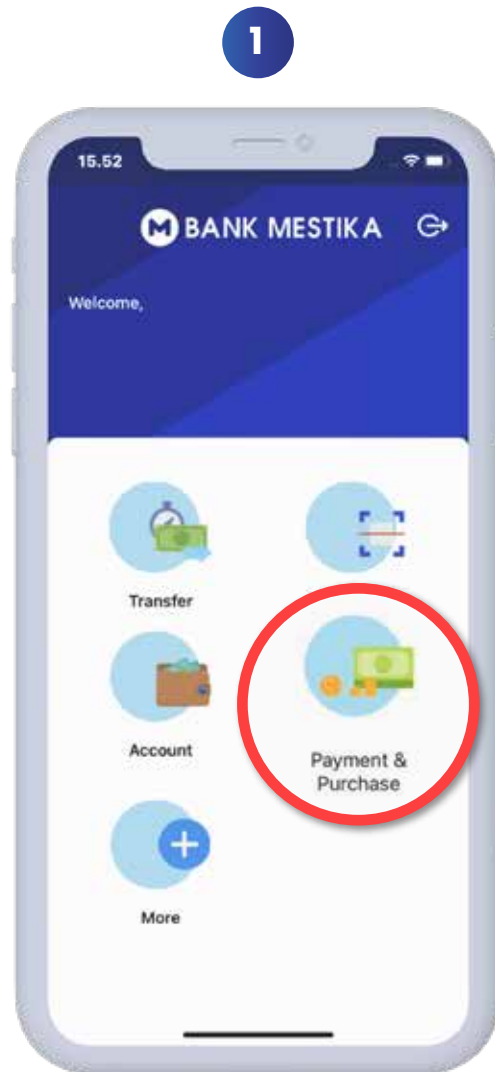
Submission Result

Submission Date	27 Sep 2023 09:40:17
Status	This transaction has been submitted and successfully executed
Reference No	271000012XXX

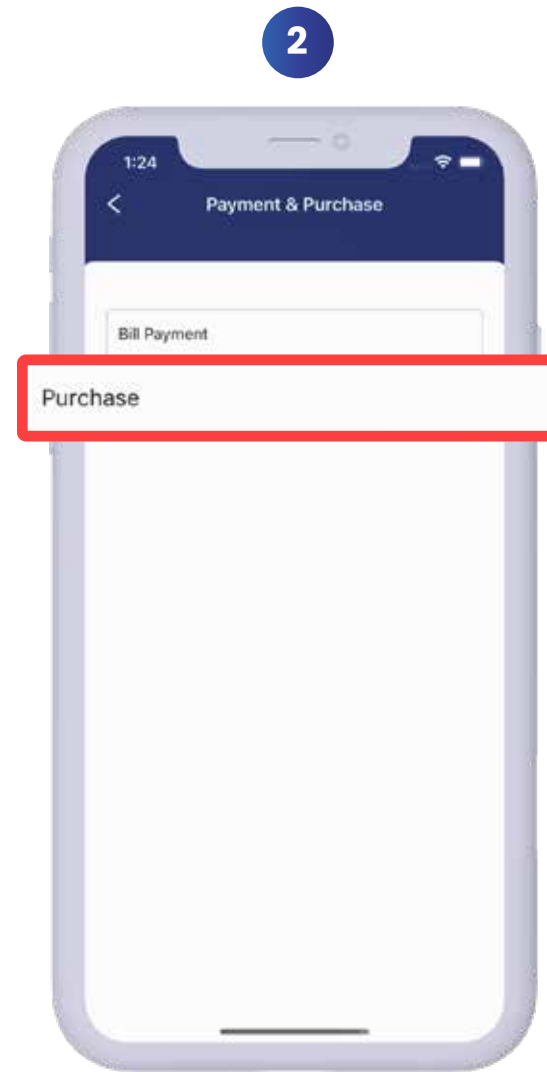
Transaksi Anda telah berhasil

III. PANDUAN MENU “PAYMENT & PURCHASE” PADA MESTIKA MOBILE

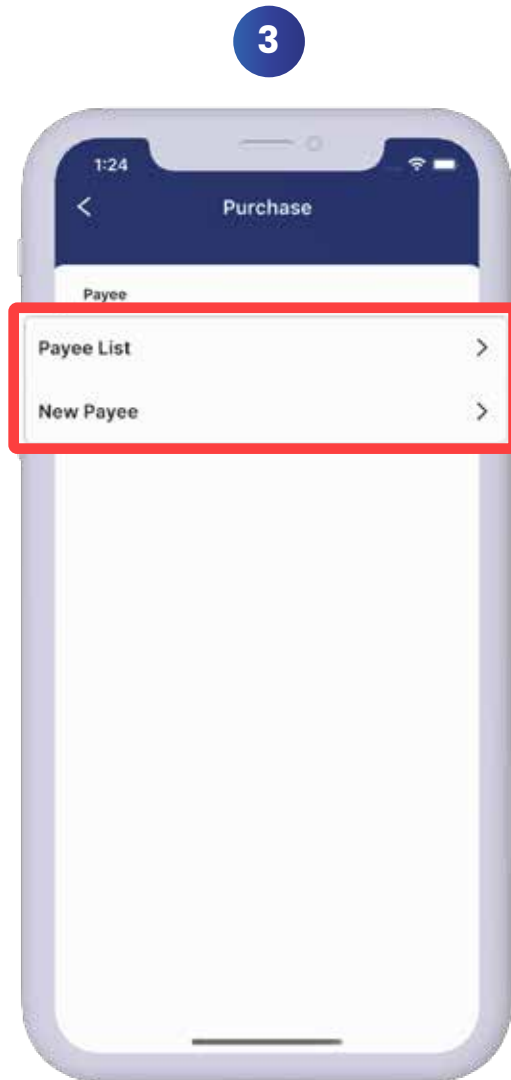
b) Purchase (Pembelian)



Pada halaman beranda pilih menu
“Payment & Purchase”

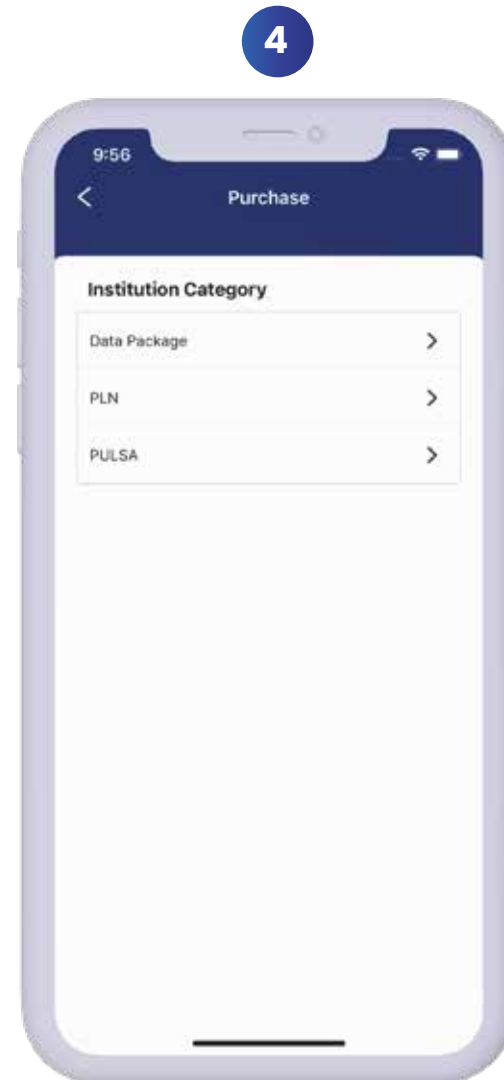


Pilih menu **“Purchase”**

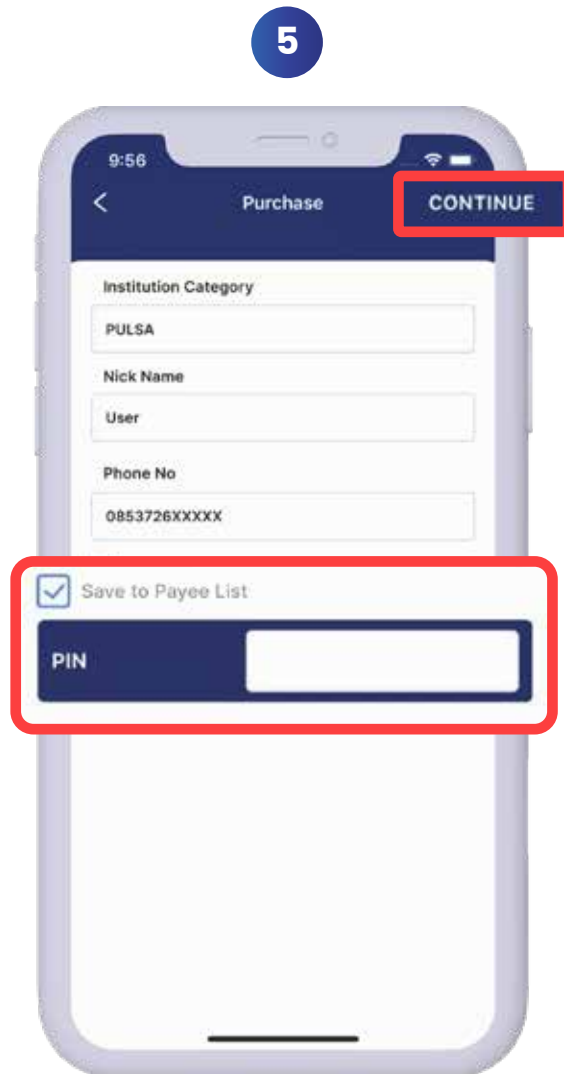


Klik:

- **Payee List** (pembelian ke nomor tujuan yang telah disimpan)
- **New Payee** (pembelian nomor tagihan ke tujuan yang belum disimpan)



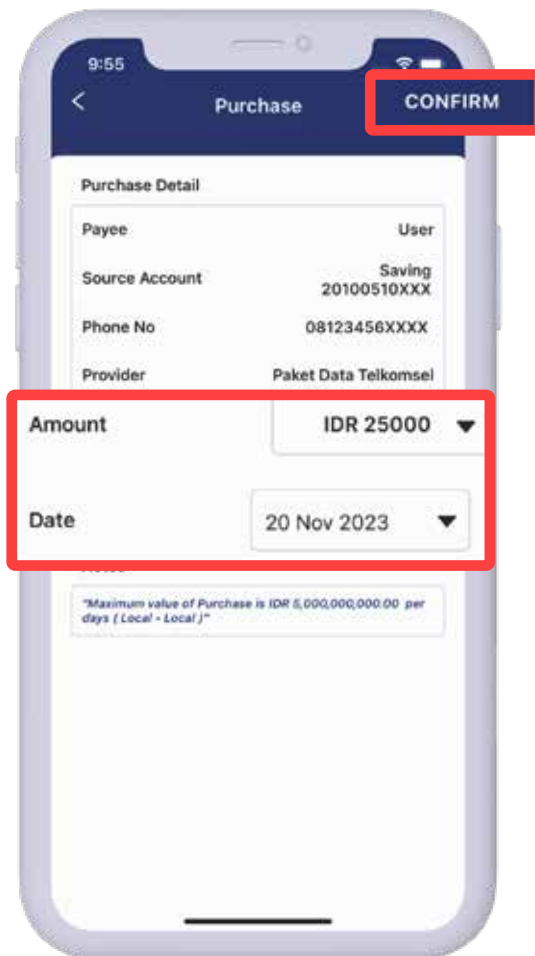
Pilih **"Biller"**



Isi Nickname, nomor telepon, dan centang kolom **"Save to Payee List"** untuk menyimpan. Masukkan **PIN Transaksi** dan klik **"Continue"**



Pilih rekening sumber dana

7


Purchase **CONFIRM**

Purchase Detail

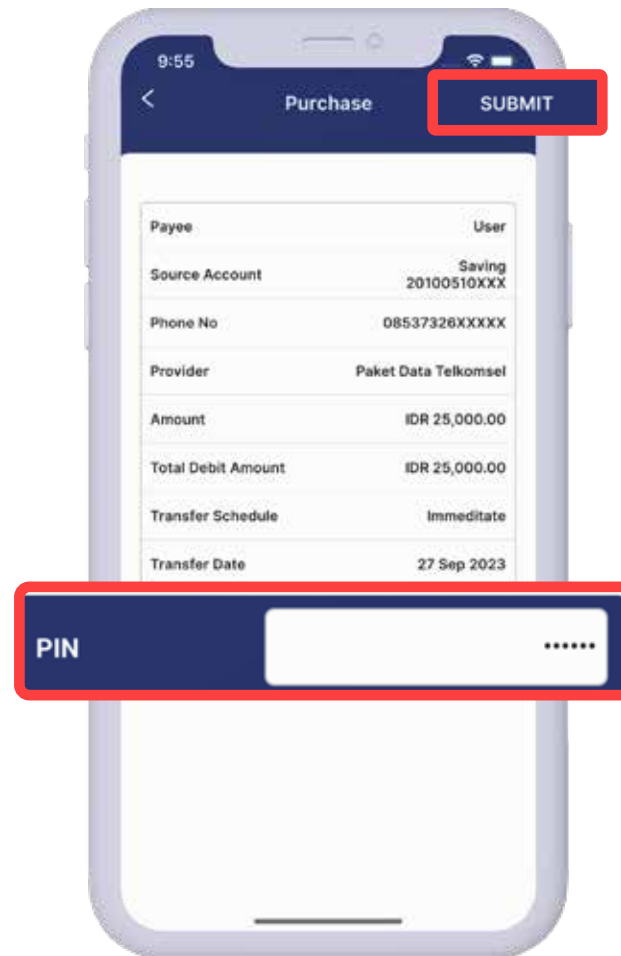
Payee	User
Source Account	Saving 20100510XXX
Phone No	08123456XXXX
Provider	Paket Data Telkomsel

Amount IDR 25000 ▼

Date 20 Nov 2023 ▼

Maximum value of Purchase is IDR 5,000,000,000.00 per days (Local - Local)

Masukkan nominal pada kolom **"Amount"** pilih tanggal pada kolom **"Date"** dan klik **"Continue"**

8


Purchase **SUBMIT**

Payee	User
Source Account	Saving 20100510XXX
Phone No	08537326XXXXX
Provider	Paket Data Telkomsel

Amount IDR 25,000.00

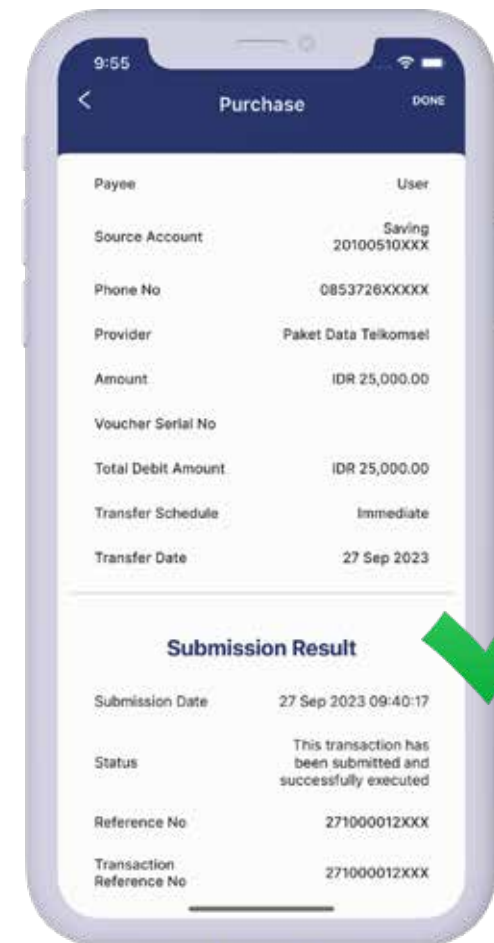
Total Debit Amount IDR 25,000.00

Transfer Schedule Immediate

Transfer Date 27 Sep 2023

PIN [Redacted]

Masukkan **PIN Transaksi** dan klik **"Submit"**

9


Purchase **DONE**

Payee	User
Source Account	Saving 20100510XXX
Phone No	0853726XXXXX
Provider	Paket Data Telkomsel
Amount	IDR 25,000.00
Voucher Serial No	
Total Debit Amount	IDR 25,000.00
Transfer Schedule	Immediate
Transfer Date	27 Sep 2023

Submission Result

Submission Date 27 Sep 2023 09:40:17

Status This transaction has been submitted and successfully executed

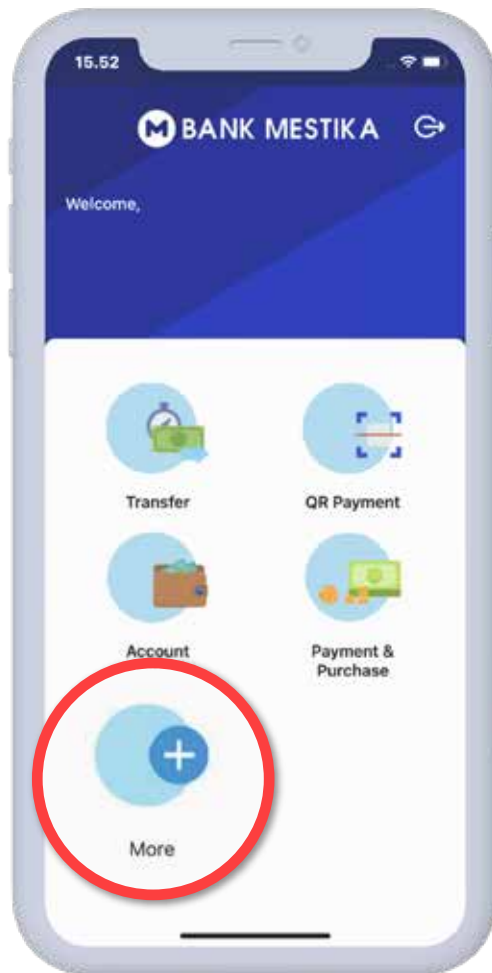
Reference No 271000012XXX

Transaction Reference No 271000012XXX

Transaksi Anda telah berhasil

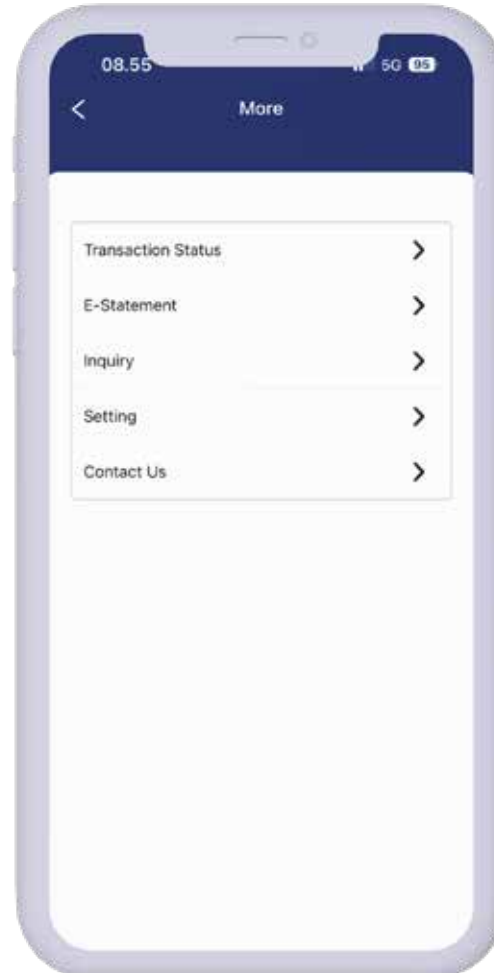
IV. PANDUAN “MORE” PADA APLIKASI MESTIKA MOBILE

1



Pada halaman beranda pilih menu “**More**”

2



1. Transaction Status

Berfungsi untuk menampilkan status transaksi yang telah anda dilakukan

2. E-Statement

Berfungsi untuk mengakses dan mengunduh laporan mutasi rekening

3. Inquiry

Berfungsi untuk mengetahui informasi nilai tukar valuta asing.

4. Setting

Berfungsi untuk mengubah bahasa yang digunakan

5. Contact Us

Berfungsi untuk menghubungi Bank Mestika melalui telepon dan Email